

City of Crossville Annual Report 2008-2009

Fiscal Year Ending June 30, 2009



The City of Crossville Mayor & City Council • 2008-2009

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Mission Statement

The basic mission of City Government, politically and managerially, is to preserve and enhance the quality of life which is unique to the community and its environs. We maintain an organizational environment that fosters integrity, discourages complacency, and encourages individual/collective motivation and achievement. Our service delivery systems are administered via entrepreneurial-oriented, cost-effective management systems, with a focus on value, responsibility and accountability. The quality, methodology and procedural process of each policy is tested and monitored to ensure excellence and generate respect for the organization and its programs/activities and services.

City of Crossville Contact Info:

Accounts Payable	484-5113	Street Department	484-7453
Building Inspector	456-1830	Recreation Department	484-6632
Business Licenses	484-5113	Wastewater Department	484-6257
Chief of Police	484-7231	Water/Sewer Billing	484-5113
City Clerk	484-5113	Water/Sewer Transmission	484-7631
City Manager	484-7060	Water Filtration Plants	
City Garage	484-6674	Holiday Hills	484-7083
Codes Enforcement	456-1830	Meadow Park	788-5515
Detectives	484-7231		
Drug Tip Line	484-4963		
Engineering Dept.	484-6172		
Finance Dept.	484-5113		
Fire Dept. (non-emergency)	484-7572		
Payroll and Personnel	484-5113		
Planning & Community Development	456-6172		
Police (non-emergency)	484-7231		
Property Taxes	484-5113		
Public Works Department	484-7631		

EMERGENCIES FOR FIRE OR POLICE DEPARTMENTS, CALL 911

Online at www.crossvilletn.gov



Photography by:
Tracy Cass, Kenny Keck, Don
Napier and Walt Riches

**Halstead "Ted"
Meadows, Jr.**
Crossville City Manager
484-7060
employed since: May 1, 2008

Halstead "Ted" Meadows brought a wealth of management experience and expertise to his position as City Manager for the City of Crossville. He completed his first full year on the job in May of 2009, after 40 years of senior management experience in private industry.

Ted is a New Jersey native, but considers himself to be a Tennessean, having spent most of his early life in nearby Oak Ridge. He graduated high school there before spending four years in the Marine Corps. He has a B.S. degree in Management from Tennessee Tech University.

Ted lived almost two and a half decades in Cumberland County at one stretch, holding the positions of General Manager of Vindale Corporation and Plant Manager for Avery Dennison, both located in Crossville. He ventured back to New Jersey for a period of time after that, serving as Plant Manager and Vice President of Operations for two different companies before moving back to Crossville in 2004.

Ted is married to the former Elaine Kidwell of Crossville. The couple has three sons: Trey, 41, a Lieutenant Colonel in the Marine Corps, stationed in Jacksonville, NC, but currently serving in Afghanistan; Jay, 39, a sales representative in Lebanon, TN; and Chris, 34, Manager for a Lowe's store in Johnson City, TN. The Meadows have six grandchildren.



Halstead "Ted" Meadows, Jr.

Office of
CITY MANAGER
ANNUAL REPORT

General Fund Ends Fiscal Year 2009 Virtually Free of Long Term Debt

The fiscal year 08/09 was a challenging year for the city of Crossville, but with many exciting opportunities. Highest on that list of challenges was operating the city within the budget in a year of depressed economy. Even with a short fall in revenues, we managed to break even although the books will show a 4.5 million deficit in spending as the City Council opted to pay off the debt on the Dr. Carl T Duer soccer complex leaving Crossville's General Fund virtually free of long term debt at the close of the year.

We started the 2009/2010 fiscal year with as many as 50 projects in the works, all of which are designed to ensure that Crossville is ready and able to meet the needs of its citizens, both today and in the foreseeable future. Crossville is a very dynamic city with continued population growth that we project will reach 25,000 within the next 25 years. As you read through this report, you will note that every department in the City

government is focused on the future as we all strive to make your home town everything you want it to be.

Because Crossville's Mayor and Council have recognized the loss of industrial jobs in the United States over the last couple of decades, they have committed much of the resources of the City to enhancing our draw as one of the top Retirement, Tourism and Recreation communities, not only in Tennessee, but also in the Southeast. This type of forward thinking and planning has enabled Crossville to weather the current financial woes that have had such a negative impact on much of the nation, in relatively good shape.

Ted Meadows, Jr.
City Manager

The fiscal year 2009/2010 also holds many challenges and opportunities but with the strong leadership and planning of our community leaders, Crossville should experience another year of success.

"As you read through this report, you will note that every department in the City government is focused on the future as we all strive to make your home town everything you want it to be."



Office of
CITY CLERK
ANNUAL REPORT

The Office of the City Clerk oversees many important functions...

The Office of the City Clerk oversees many important functions for the City of Crossville. Following is a synopsis of activities during the past two fiscal years.

- Attended, prepared agenda packets, and prepared minutes for City Council Meetings.
- Business Taxes and Licensing – The City of Crossville currently has 1,016 business licenses that are renewed annually. This number only includes those businesses required by State law to have business licenses. A number of businesses have been exempted from this requirement by the State.
- There are currently 74 Beer Permits, 15 Liquor licenses, 16 Taxi Driver's Permits, 7 Fireworks Permits, and 75 Sign Permits, and 3 retail liquor stores, which are renewed annually.
- Annexations – During the past fiscal year, the City annexed 5.89 acres. All annexations were at the request of the property owners.

SPECIAL PROJECTS

3 Star Community – Under the direction of the City Clerk, the cities of Crossville, Crab Orchard, and Pleasant Hill and Cumberland County have been re-certified for the eighth straight year as one of the Governor's "Three Star Community" communities. The Crossville-Cumberland County Chamber of Commerce is a valuable partner in this designation and provided much assistance in the recertification process. This program is administered by the Tennessee Department of Economic and Community Development.

Census – This office is working with the U.S. Census Bureau in preparing for the 2010 census. Utilizing our GIS mapping software, we have corrected all maps to reflect our current city limits, new roads, and other developments. We have submitted our preliminary list of all residential dwellings in our city limits. Our current population is 10,433 based on a special census conducted in 2006. We encourage everyone to participate in the 2010 census because many state-shared taxes and grants are based on census numbers.

LaserFiche – The City Clerk's office has continued with the electronic scanning and storage of records. The software allows many records to be researched by keywords. Those records not considered archival or historical are able to be destroyed after being properly scanned. All electronic records are backed-up several times and meet all requirements

of the State for electronic storage.

Historical Books Refurbishment Project – In 2005, the City Council provided funding to allow ordinance and minutes books to be refurbished and restored to allow them to be available for many years to come. City Council minutes from 1901 through 1992 and Planning Commission minutes for 1973-1998 have been restored. The ordinance books for 1912-1988 have also been restored, as well as the 1901-1917 court records which were donated by Bob Mitchell from an abandoned house.

STATE AND FEDERAL GRANTS/LOANS

The City Clerk is responsible for submitting applications for grant funding and administered those grants that are funded. There are currently 41 grant projects underway and 7 applications pending. Funding sources for an additional 7 projects are being determined.

TDOT Northwest Connector

The Northwest Connector will begin at Tennessee Avenue on Sparta Highway and connect to Highway 70N just west of Northside Drive. It will continue northward and connect with the current Northside Drive. The final section will align with the current alignment of Interstate Drive. TDOT has agreed to fund utility relocation and construction phases for Section I, II, and III. Engineering and right-of-way on sections I and II are underway by the City.

Airport Maintenance Grant

TDOT-Aeronautics Division provides an annual maintenance grant of \$23,400 to cover 50% of the costs for maintenance items at the airport.

Bullet Proof Vest Partnership Program

The Department of Justice has awarded grants totaling \$13,710 to cover 50% of the costs for the purchase of bulletproof vests for police officers.

TML Safety Partners Loss Control Matching Grant

The Tennessee Municipal League Risk Management Pool granted the City \$2,000 as a 50% match for the purchase of safety items. Safety items were purchased for the new soccer complex.

Tree Grants

Four grants totaling \$15,540 have been received from the Tennessee Department of Agriculture to

Sally Oglesby, MMC

City Clerk

456-5680

soglesby@crossvilletn.gov

employed since: April 4, 1985

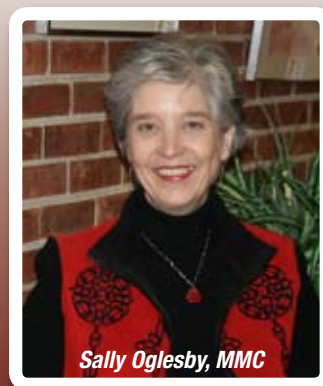
Sally is a long-time City of Crossville employee, and has been a Cumberland Countian for well over 30 years. She started her stint as a city worker in April 1985, and has lived in Crossville since 1976, having spent time in several states in the Midwest and three other Tennessee cities.

She was born in Murfreesboro, but moved away from there as an infant. She has resided in Wichita, Kansas; Oklahoma City; Memphis; Chicago; Albert Lea, Minnesota; Omaha, Nebraska (where she graduated from high school); and down I-40 in Nashville.

Sally has a B.S. degree from Middle Tennessee State University, and lives in the Holiday Hills section of Crossville. She is married to Bill Oglesby, President of Brown Insurance Group. The couple has three children: Jennifer Stone, and Alisa and Curt Oglesby. They have two grandchildren.

WHAT I LIKE ABOUT MY JOB

"I enjoy helping all our citizens and visitors and working on the constantly changing projects as Crossville grows."



Sally Oglesby, MMC

CLERK CONTINUED PAGE 5 ►

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fund the planting of 70 trees and to continue the inventory and management plan.

Network Coordinator Grant

The Tennessee Department of Transportation, through the Governor's Highway Safety Office, awarded \$20,020 to undertake traffic services highway safety projects. Funds will be used for overtime costs in the Police Department for participating and implementing various safety campaigns, attendance at conferences, and purchase of radar equipment, laptop computers, and in-car video equipment.

GHSO Alcohol Saturation/Checkpoint Grant

This grant is for \$30,425 to fund wages, equipment, and conferences related to alcohol saturation/checkpoints.

GHSO High Visibility Law Enforcement Grant

This grant funds \$5,000 for wages and equipment for the Police Department and State in implementation of highway safety projects.

Water Harvesting

A project is underway to build a 36" line from Lake Tansi to Meadow Park Lake. This water will be used to provide water while maintenance work is done on the Meadow Park Dam and in case of a severe drought or other emergency. The project will be funded by a \$2,000,000 grant and \$3,000,000 loan through State Revolving Loan Funds.

Cumberland Mountain State Park Sewer

A grant of \$946,850 was received from the Tennessee Department of Environment and Conservation to cover engineering and construction costs for a sewer line to connect the Cumberland Mountain State Park to the City's sewer system. The project is almost complete.

Cumberland Cove Water

This is a joint project between the City of Crossville and the Cumberland Cove Property Owners Association. This development was originally conceived where the property owners would install individual water wells. This has become an unreliable source for safe and sufficient drinking water for the 300-350 existing homes. With no developer involved in the project, the POA requested a joint venture with the City. The project will provide water to 1700 lots covering 18,000 acres. Approximately 60 miles of water lines will be installed. Funding is being provided through a \$3,000,000 contribution from the POA, tap fees estimated at \$216,000, a \$1,284,000 loan from Rural Development, and a \$800,000 grant from Rural Development. A contract

has been issued for construction.

Wastewater Treatment Plant Technology Upgrade

Approval has been given to raise the peak capacity of the treatment plant through upgrades of the technology implemented at the plant. This will allow the City to more efficiently process wastewater and prepare for future growth. The total cost is estimated at \$4,892,000. A \$1,000,000 grant has been secured from the U.S. Economic Development Agency. The City has also secured a \$2,000,000 grant and a \$3,000,000 loan from the State Revolving Loan Fund at an interest rate of approximately 1.23% for 20 years. A \$500,000 CDBG loan has been received. An additional application for \$500,000 will be submitted later. Work will begin in early 2010.

Airport Security Improvements

A \$55,000 grant has been awarded to provide additional fencing, keycard access gates, and other security improvements around the terminal building and t-hangars. The contract has not been received.

Airport Layout Plan update

A \$60,300 grant has been awarded to provide an update for the Airport Layout Plan. The update is almost complete.

Airport T-Hangar Construction

A \$900,000 grant has been awarded for the construction of t-hangar units utilizing federal Vision funding. Construction and bidding of the t-hangars has been held up due to the ASOS location. Bidding is expected to take place in early 2010.

Airport Pavement Rehabilitation

A \$1,652,310 grant has been awarded to provide funding for pavement rehabilitation of the runway and taxiway. The contract has not been received.

Airport Beacon Painting

A \$11,250 grant has been awarded to provide 90% funding for repainting of the beacon. Bidding is expected to take place in early 2010.

Airport T-Hangar Roof Repairs

A \$11,250 grant has been awarded to provide 50% funding for roof repairs on some of the older t-hangars. Bidding is expected to take place in early 2010.

Airport Beacon Painting

A \$85,820 grant has been awarded to provide 50% funding to relocate the fuel farm. Bidding is expected to take place in early 2010.

Airport ASOS Relocation

A \$56,213 grant has been awarded to provide

75% funding for the relocation of the ASOS. Bidding is expected to take place in early 2010.

Police Dept. Rifles

A \$5,045 grant has been awarded by the Department of Justice to provide funding for the purchase of 5 rifles.

Police Dept. Laptops

A \$41,329 grant has been awarded by the Department of Justice to provide funding for the purchase of laptops.

Fire Station #3

A \$100,000 grant and \$1,910,000 loan has been awarded through Rural Development to provide funding for construction of a new fire hall proposed to be located on the corner of Sparta Highway and Holiday Drive.

Fire Equipment

A \$100,000 grant and \$1,090,000 has been awarded through Rural Development to provide for the purchase of a pumper truck and an aerial truck.

Genesis/I-40 Traffic Signals

A \$596,826.65 grant has been awarded to provide funding for the installation of traffic signals at the interchange. A contract for construction has been awarded.

APPLICATIONS FILED BUT NOT APPROVED AS OF DECEMBER 31, 2009.

Sidewalks – \$250,000 for the construction of sidewalks around schools.

Industrial Development – \$750,000 for infrastructure of a new industrial park.

Fire Station #4 – \$2,100,000 for the construction of Fire Hall #4 (location to be determined).

Energy – \$100,000 for energy retrofits of 6 buildings.

Safe Driver– \$3,250 for equipment to conduct an employee driver's training course

Meadow Park Lake dam – \$12,000,000 for the repair and improvements to the dam.



Legislative Leadership Team ♦ 2008-2009



J.H. Graham, III
Mayor



Earl Dean
Mayor Pro-Tem



Carl Duer
Councilman



Jesse Kerley
Councilman



Boyd Wyatt, Sr.
Councilman

Sandy Gruber

HR Coordinator

456-5681

skgruber@crossvilletn.gov

employed since: January, 1992

Employed with the City since January 1992, Sandy presently lives in the Grimsley/Banner Community of Fentress County, where her husband Jim, serves as minister of three Methodist churches. They also own a home in Crossville (Foxfire) and plan to retire in Crossville. They have been living in Crossville since 1984. A native of Brunswick, GA, Sandy attended Georgia Southern College (now Georgia Southern University), and Coastal Georgia Community College. She previously worked as office manager for the University of Georgia Marine Extension station in Brunswick, GA (1977-1984). She has many years experience in Human Resources.

She and Jim are the parents of two children; Stephen M. Gale, Conservation Worker at Cumberland Mountain State Park; Stacy L. Dykes (Darian), a Kindergarten teacher at South Cumberland Elementary School; and two grandchildren Josh (10) and Reese (8), students at South Cumberland Elementary.

WHAT I LIKE ABOUT MY JOB

"I like the diversity of my job. Each day brings a new challenge and an opportunity to help either a co-worker or a citizen of Crossville."



Sandy Gruber

Office of **HUMAN RESOURCES** **ANNUAL REPORT**

Human Resources covers a broad range of responsibilities and duties

The position of Human Resources Coordinator is quite diverse. At the present time this position handles all human resources responsibilities and benefits for employees, including all group insurance, and workers compensations claims. All liability and property claims for the City also come across this desk.

The Human Resources Coordinator performs a broad range of administrative duties and responsibilities for the City Manager, the Personnel Board, Crossville Regional Planning Commission and the Joint Economic Community Development Board. The Human Resources Coordinator regularly interacts with employees, departments and with members of the public. Annual bids for price contracts for the City are sent out by this office each April.

The duties of this position include answering the phone for the City Manager and the Mayor, keeping employee information current with payroll department and keeping records for those employees on Family Medical Leave. This position also ensures compliance with all local, state and Federal laws, regulations and guidelines.

168 EMPLOYEES

The City of Crossville has 165 full time employees and 3 part time employees. We are proud of the fact that the City has a very low turn over rate, having lost only 8 employees in this fiscal year 2008-2009. Of those 8, two were retirees and the balance left for various reasons. In fiscal year 2008-2009, 14 positions were filled. Of these positions 3 were in the Police Department, a Director of Engineering, and a new position was added, that of Special Events Coordinator. The City of Crossville is proud of each and every employee and we believe that we have the best workforce available.

We hired over 40 part time seasonal employees to work in various departments. Summer employees are students and worked in all departments of the City. The largest number of students work in the Recreation Department in the concessions stands until the end of the season. The Summer Student program was put in place several years ago by City Council to give students the opportunity to work in a seasonal job and the opportunity to earn money for college expenses. They must be a graduating senior and have been accepted into a college, university or vocational school to qualify for this program. We hope to, in the future have an intern program in place year round for those students at-

tending college, thereby; giving them the opportunity to work in their chosen field. This program has been a great success over the years. Several of these students return year after year and several have done very well in their chosen professions.

SERVICE AWARDS

In December of each year, employees are recognized for their years of service at the Annual Christmas Dinner. This year, the following employees were recognized.

5 YEARS SERVICE:

Kyle J. Eldridge Codes Dept., Lee Lawson IT Dept., Jeff Brewer and Wade Baird Maintenance, Nelson Delk Street Dept., Mike Brown Water Filtration, Janet Hite Customer Service, Bryan Wyatt Fire Dept., Anthony Akins Police Department.

10 YEARS SERVICE:

Kevin Oakes Engineering Dept., Justin Troglin Maintenance, Bart Riden and Chris Kendrick Police Dept., Jeff Woody Fire Dept., Joe Kerley and Chris Yates Water Filtration.

15 YEARS SERVICE:

Kevin Edwards, Charles "Jr." Cooper, Tim Johnson, Chris South and Danny Tollett Fire Department and Terry Roby and Danny Driver Grinder Pumps.

20 YEARS SERVICE:

Marlene Potter Meadow Park Lake and Eva Redwine Customer Service

25 YEARS SERVICE:

Harold Thompson Fire Department and Richard D. Brady, III Water Filtration

35 YEARS SERVICE

Donnie Owens Water/Sewer Transmission

This represents a total of 345 years of loyal service to the citizens of Crossville.

SAVING TAXPAYER MONEY

This past year, and in the years past, the City has tried to concentrate on helping to reduce the rising cost of health insurance for employees as well as the tax payers of the city. The health and dental plans in place for 2010 not only save the employees money on premiums, but also save the City and taxpayers money. By making changes in 2009 in our health

HR CONTINUED PAGE 8 ►

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plan and with the help of employees being more concerned with their well being, the City did not receive an increase in premiums for the 2010 plan year. The dental plan remains the same and there was not a cost increase for it this year.

In an ongoing effort to promote wellness among City employees, the health insurance plan offers a wellness check up as a benefit, as well as on-line health coaching for lifestyle changes, including smoking cessation, weight loss and exercise programs. The city also offers, at no cost to employees, the seasonal flu shots. This year we had over 100 employees take advantage of this benefit. The City has also offered 1 hour seminars for employees on "Diet and Nutrition", "How to Reduce Stress" and "Tips for Stopping Smoking". These programs are going to be offered throughout 2010 on a variety of topics.



5 years service: Anthony Akins, Master Police Officer/SRO; Wade Baird, Maintenance Services Asst.; Jeff Brewer, Maintenance Crew Leader; Lee Lawson, IT Administrator; Kyle Eldridge; Codes Specialist



15 years of service: Danny Driver, Grinder Pumps; Tim Johnson, Fire Lieutenant; Kevin Edwards, Sr. Firefighter; Chris South, Commander of Operations; Danny Tollett, Sr. Firefighter;
Back Row; Terry Roby, Utility Worker, Charles "Jr." Cooper, Sr. Firefighter



Eva Redwine: 20 years service as a Customer Service Associate.

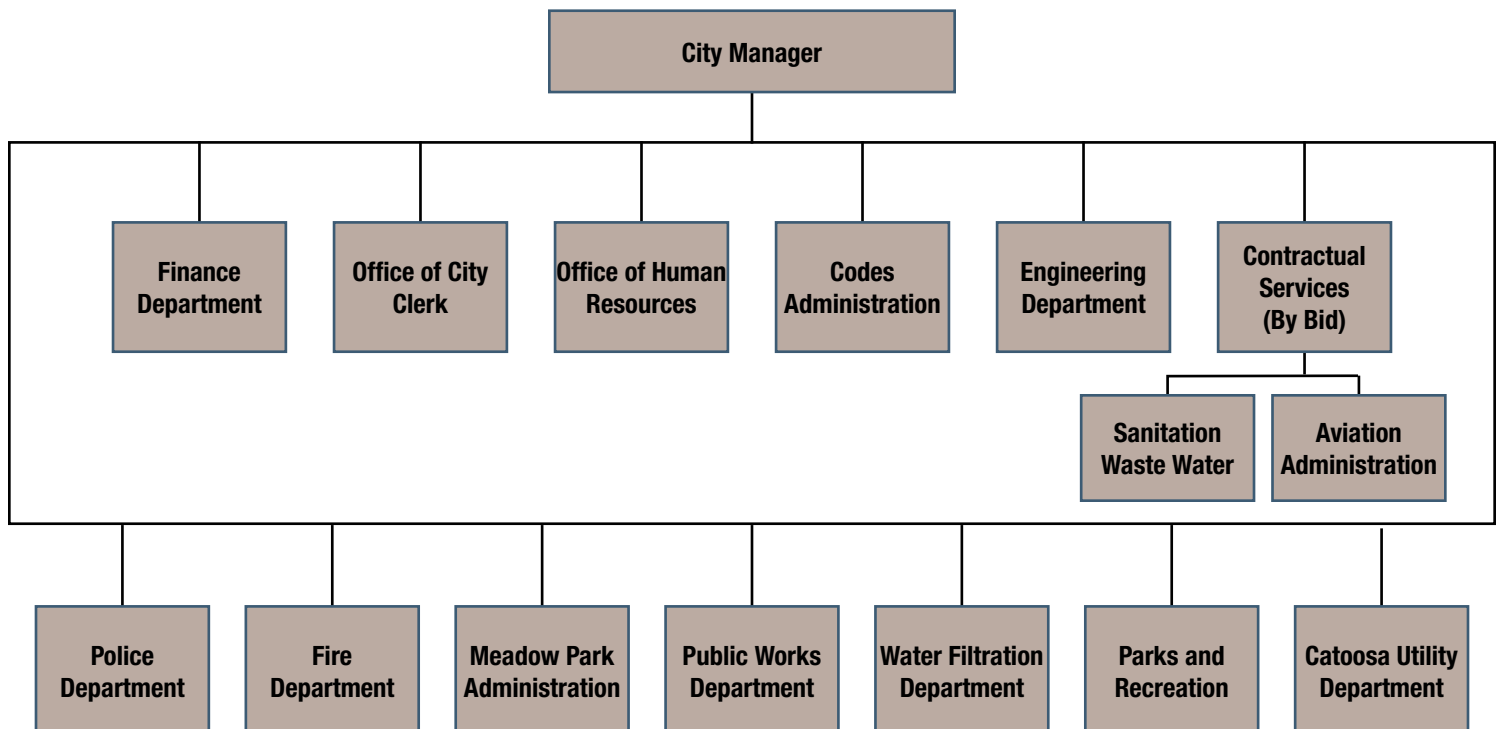


**Harold Thompson, Fire Lieutenant
25 years service**



A GOVERNOR'S THREE-STAR COMMUNITY *For Continued Successes In Economic and Community Development*

ORGANIZATIONAL CHART OF EXECUTIVE BRANCH Crossville City Government



Thomas L. Bean
Municipal Court Judge
since 1984

Judge Thomas L. Bean succeeded his brother, Jim, as the appointed City judge in 1984 and has served in that capacity since then, a quarter-century that has seen significant change.

During his early days on the bench, Judge Bean might preside over a session that would have 25 or fewer cases, a number dwarfed by today, when cases often exceed 400 in a session. In addition to the case docket growth, technology has also been used to streamline the docket under Judge Bean's leadership. Replacing the large docket book of older days is a new computer-based list.

Judge Bean rules over a wide variety of cases, including traffic charges, alcohol-related crimes, trespassing and many other violations. One of his primary duties is to give the oaths of office to Mayor and Councilmen as they begin new terms.

Kenneth M. Chadwell
City Attorney
since 2001

Chadwell graduated from Freed-Hardeman University with a B.A. in 1988, and from Harding Graduate School with an M. Div. in 1991. He received his J.D. from the University of Tennessee College of Law in 1997. He is a Member and Partner of Looney, Looney & Chadwell, PLLC, and a Member and Managing Attorney of Looney & Chadwell Title Services, LLC.

Chadwell is married to Carol Ann Chadwell, and they have two children: Seth, studying law at Harvard Law School, and Aven, a student at Belmont. He serves as a Director on the Board of Highland Federal Savings and Loan Association and also on the Board of the Cumberland Good Samaritans. He is involved in the general civil practice of law, with an emphasis in banking, corporate and real estate law, and serves as the general counsel for several regional financial and real estate firms.

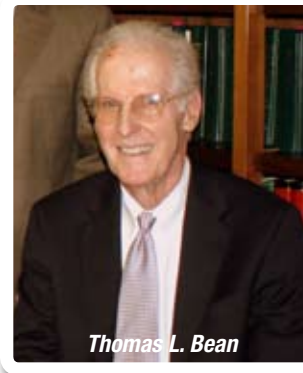
Profile of
MUNICIPAL COURT JUDGE
HONORABLE THOMAS L. BEAN

Judge Bean has been the presiding official in City Court for 26 years

Judge Bean is one of two "Bean brothers," identical twins, who have been fixtures in the Upper Cumberland judicial system for many years. He and his brother, James A. "Jim" Bean, have followed almost identical paths in their educations and careers.

Both Beans served four years in the Air Force, which included a one-year tour in Korea. Following their honorable discharges from the military, they both graduated from Belmont College in Nashville, each receiving a degree in Business Administration. Both were awarded Congressional appointments to pursue law degrees, and both received their Doctor of Jurisprudence degrees from the YMCA Night Law School in Nashville, while holding down full-time day jobs.

Judge Thomas Bean's civic life in his native Cumberland County has been an extremely active one in many business, political and charitable organizations. He is a past Director of the Greater Cumberland County Chamber of Commerce and was



Thomas L. Bean

an active fundraiser for the Heart Association. He was the Founder and Chairman of the Board of Upper Cumberland Savings & Loan Association and Chairman of the Board for Crossville Loan & Thrift. He has served as President of the Cumberland County Bar Association, was an active member of the Tennessee Bar Association and as a youth served as a Page in the State Senate.

An avid golfer, Judge Bean is the co-founder and developer of Deer Creek Golf Community, where

he and wife Peggy currently reside. They have two children: son Tommy Bean and wife Marsha are owners of Bean & Associates Realty in Crossville, and daughter Kathryn Bean lives in Nashville.

Judge Bean retired from the practice of law in August of 2008. He was a partner in the firm of Bean, Smith, Burnette & Patton.

Profile of
CITY ATTORNEY
KENNETH M. CHADWELL

Provides advice and counsel for legal matters affecting City business

The City Attorney, according to the City Charter, has multiple duties, including:

- Attending the meetings of the City Council,
- Providing advice and legal counsel to the Council, City Manager and the various heads of City departments and divisions, and
- Providing advice and counsel to all legal questions affecting the City's interest.



Kenneth M. Chadwell

The City attorney is also obligated to review, approve and to form all contracts, deeds, bonds, ordinances, resolutions and other documents to be executed in the name, or made by or with, the City of Crossville. The City attorney also files and defends lawsuits on behalf of the City.

The MARKETING DEPARTMENT ANNUAL REPORT

Women's Open and Airport's 75th Anniversary Top 2009

The **Tennessee Women's Open** being moved to Stonehenge Golf Course and the giant **75th Anniversary Celebration** for the Crossville Memorial Airport were just two events that made 2009 a very special one for the City.

The Women's Open, one of the most prestigious events in Tennessee, is scheduled for Stonehenge again July 20-24. The event is organized by the Tennessee Golf Association and sponsored by the City of Crossville.

An official Airport Recognition Program was held in conjunction with the anniversary of the Memorial Airport with a September Open House and Fly-In.

Those two events were just the tip of the promotional iceberg. The much-anticipated **Carl Duer Soccer Complex** was completed, although fall rains delayed the official opening until Spring of 2010. The 40-acre site includes six regulation-sized soccer fields on 13.7 acres of playing space. It is named in honor of the city councilman whose dream was to see the project completed.

J.H. Graham was honored with the prestigious **Mayor of the Year Award** awarded annually by the Tennessee Municipal League. The City was competing among 347 Tennessee cities and towns for this honor. Founded in 1940, TML is a non-profit organization serving state municipalities.

The **Crossville Police Department** won state and national awards and the **Centennial Softball Complex**, named the best in the United States the previous year, continued to attract record numbers of tournaments, resulting in additional sales tax revenue for the City.

The police department received a state award in August in Nashville and a national award in Denver, Colorado, in October. The awards were for highway safety.

The futuristic **Skatepark** opened its gates in July and has been heavily used by bicyclists and skateboarders, and **Meadow Park Lake** continues to be a very popular recreational destination. The reputation of the **Palace Theater** is so great that some musical extravaganza is held there almost every night. The Palace has turned into a great asset for the entire county and its many talented residents.

From the vastly-popular **Cruise-Ins on Main Street** to the **Fireworks Show on July 4th**, and the traditional **Christmas Parade** in December, Crossville is a city on the go. The fireworks show is hugely popular, and attracts as many as 15,000 people on that national holiday.

The year ended up on a high note, with the City of Crossville Christmas Tree being displayed as part of Opryland Hotel's "**Hall of Trees**" in the Ryman Exhibit Hall of the Convention Center.

Billy Loggins
Marketing/Public Relations
Director
931-787-1956
wcloggins@crossvilletn.gov
employed since: August 2008

Billy is a relatively new City employee, but very familiar with the operations of city government, having served six years on the City Council.

He is another lifelong county resident and graduate of Cumberland County High, the son of William C. Loggins, Sr. and Sarah Loggins. He worked for the Kroger Company for 27 years and also spent five years with Cumberland County Bank.

His son Will, 21, is a CCHS graduate, and currently a senior Business major at Tusculum College in Greeneville, TN. He is a member of the Tusculum golf team. Daughter Lacy, 20, a Stone Memorial graduate, is a junior at Tennessee Tech University, majoring in Elementary Education.

WHAT I LIKE ABOUT MY JOB

"I really enjoy working on community events--bringing new attractions and events into our community. I also enjoy working with our great team here at the City to coordinate special events like the Christmas parade."



Billy Loggins

Chris Bennett
Fixed Base Operator
Crossville Memorial Airport
On Contract since Sept. 1, 2007

Chris started flying when he was 16 years old and has earned his private pilot's license instrument rating and multi-engine rating. His company, Crossville Aero LLC manages Crossville Memorial Airport on contract. Chris has lived in Crossville all his life. His wife Linda has worked at Trade-A-Plane since 1989. Their son Tyler is a sophomore at CCHS and daughter Ashley is in the fifth grade at Martin. Prior to taking over the airport management, Chris worked five years at Aristokraft. He was also assistant General Manager of Eagle Travel Services. He has also worked in Real Estate for five years.

WHAT I LIKE ABOUT MY JOB

"I really enjoy meeting and working with the people, the customers, and local pilots and EAA chapter personnel who use our airport. I also take great pride in the rich heritage our airport enjoys in this region. I love getting to meet so many people from all over that stop at Crossville Memorial. I am proud to represent the City of Crossville in my job as Fixed Base Operator."



Chris Bennett

The
CROSSVILLE MEMORIAL AIRPORT
ANNUAL REPORT

Crossville Memorial Airport Celebrates 75th Anniversary

We had a very good year at Crossville Memorial Airport, highlighted by the celebration of the 75th Anniversary and its related celebrations. The Open House and Fly-In was held Saturday, Sept. 12, 2009 and was highlighted by the official welcome and recognition program, in which Mayor J.H. Graham recognized several individuals and families for their contribution to the growth and success of the airport.

A special program/magazine was published by the City to commemorate the celebrations regarding the 75th Anniversary. It carried a history of the airport, including a story about the day it opened in 1934. The history included stories about the Donnelly family, a history of Trade-A-Plane and Cosby Harrison's adventures, a tribute to the James E. Whitson Sr. family, the James H. Watson family, and mentions of several others who had a role in the development of the airport.

All Airport Committees were listed from 1954 through 2006 when the committees were dissolved by the City Council. Patriotic music was provided by the Clarion Brass Quintet.

Thousands of people attended the Fly-In on Sept. 12th resulting in a crowd so large that shuttles had to be put into place to bring spectators in. It was a rousing success as young and old alike lined up for plane rides and to enjoy the free hot dogs, soft drinks and ice cream.

THE FUTURE LOOKS BRIGHT

The future looks bright at the airport as the runway



will be resurfaced for the first time in 23 years. We have a five year plan that includes 16 new T-hangars, a 100x120 box hangar, a 12,000 gallon, above-ground AV-Gas fuel farm with self-serve pumps. We also did a lot of work on the terminal building, giving it new paint throughout. We also removed a wall to open up the lobby and put down ceramic tile in the entire building. We have had nothing but good comments on the building changes. The city also installed a new runway light regulator, which was really needed.

Also, the city installed a pedestrian gate with a key pad to allow pilots who come in after hours to go into town and then fly back out without leaving the airport unsecured. The city also installed a additional drive through gate to allow local pilots to drive behind the T hangars to get to their hangar.

The purpose for this was to cut down on traffic on the ramp where airplanes are taxiing or being fueled and parked. It is convenient for them and really safer for everyone.



**Mayor J.H. Graham
presents City
Councilman Boyd Wyatt
with a plaque honoring
him for his contribution
to the growth and
success of the Airport.**

Department of

CODES ADMINISTRATION

ANNUAL REPORT

The Codes Department issued 142 building permits in 2008 - 2009

The Codes Department issues building permits for new residential and commercial construction, for additions, alterations, renovations and changes in occupancy. The department also issues permits for plumbing, signs, structure demolition, premanufactured and modular structures. The department performs inspections of the above for compliance with city, state and fire codes to insure that the work being performed on the structure meets the requirements of the adopted codes.

The department reviews plans and drawings for compliance with building, plumbing, fire and land use regulations. The Codes Department investigates municipal code violations regarding dilapidated structures, dirty or overgrown lots and inoperable vehicles.

MAJOR DEPARTMENTAL ACCOMPLISHMENTS FOR FISCAL YEAR 2008-2009

Issued 142 building & 73 plumbing permits and 35 sign permits for a total estimated construction value of over 20 million dollars.

The City of Crossville's Codes Administration Department received a Building Code Effectiveness Grading Classification of four (4) by the Insurance Services Office (ISO) as a result of their 2006 re-

view. This was an improvement from the Building Code Effectiveness Grading Classification of five (5) that was received following their 2000 review of the department.

THE CODES ADMINISTRATION DEPARTMENT HAS THREE CODES ENFORCEMENT OFFICERS.

Jeff Kerley is a twenty-three year employee of the Crossville city government. He is the staff administrator of the Codes Department and serves as the Building Official. He is an International Code Council (ICC) certified and Tennessee State Fire Marshall's Office (SFMO) certified Building Inspector and is an ICC and (SFMO) certified Plumbing Inspector as well as ICC, (SFMO) certified Fire Inspector.

Kyle Eldridge is a five year employee of Crossville city government. He is an International Code Council (ICC) certified and Tennessee State Fire Marshall's Office (SFMO) certified Building Inspector and is an ICC certified and (SFMO) certified Plumbing Inspector.

Tom Turner is a one year employee of Crossville city government. He is an International Code Council (ICC) certified Residential Building Inspector and is also a Property Maintenance Inspector.



Jeff Kerley
Codes Administrator
456-1830

jkerley@crossvilletn.gov
employed since: October 1, 1987

Jeff is a native of Cumberland County, and is in his 23rd year with the City. He and wife Sharon are the parents of twin boys, Christian and Jordan, who are sophomores at Tennessee Tech University. The family resides in the Lake Tansi Community of Cumberland County.

WHAT I LIKE ABOUT MY JOB

"I enjoy providing a service to the citizens of Crossville by protecting their investment and helping to ensure their safety."



Jeff Kerley

Jerry T. Garrison
Catoosa Utility Director
5581 Plateau Road
277-5126

jtgarrison@crossvilletn.gov
employed since: Jan. 1, 1978
(4-01-2006 merged with City)

Jerry has over three decades of service with the City and Catoosa Utility, dating back to 1978. He has a strong construction background as a Licensed General Contractor in water, sewer and electrical work before starting with the City. He is a native of Cumberland County, and lives with wife Thresea in the Mayland Community on Plateau Road.

The couple has two children: Tonia J. Caruthers and Jamie J. French, and two grandchildren.

WHAT I LIKE ABOUT MY JOB

"I enjoy meeting people and providing a service to our community."



Jerry T. Garrison

The **CATOOSA UTILITY DEPARTMENT** **ANNUAL REPORT**

Catoosa Utility Maintains Approximately 335 Miles of Waterline

The Catoosa Utility Department has eight employees and operates out of the City office at 5581 Plateau Road, Crossville, TN. The Catoosa Department has a three member Advisory Committee existing of Chairman Russell Smith, and members Robert Bottoms and John Crowder.

Maintaining approximately 335 miles of waterline, the Catoosa Utility Department extends from I-40 out Highway 127 North to Fentress County; north of Obed River out Highway 70 North to the Putnam County line; out Highway 62 and Dripping Springs Road into Putnam County; and north of I-40 out Genesis Road. Five pump stations and five water tanks are maintained in these areas. The tanks hold 1.2 million gallons of water in storage.

2009 PROJECTS

- ♦ The City installed new water lines on Harville Road this year. All work was completed with city crews.
- ♦ Bids were taken for 62 miles of water lines to be installed in Cumberland Cove. The project was awarded to W&O Construction for \$3,245,175.
- ♦ Water lines are being relocated on Highway 62. The project was awarded to Highways, Inc. for the bid of \$95,922.88.
- ♦ The Highway 70 North pump station was rebuilt at the cost of \$163,000.

- ♦ Phase III of Catoosa Ridge subdivision had 2,830 feet of main water lines installed.
- ♦ Due to flood water damage to Highway 70 North, the six inch water lines were repaired.
- ♦ Bids were taken to repair Caryonah Dam, due to breach. The project was awarded to Plateau Excavating for the bid of \$468,509.
- ♦ The water line at My Yahama Drive was relocated.

CATOOSA UTILITY DEPARTMENT FUTURE PROJECTS FOR 2010

- ♦ Complete Caryonah Dam
- ♦ Continue work on Cumberland Cove project
- ♦ Monitor work on Highway 62
- ♦ Acquire funding for Highway 70 North project

MAINTENANCE

- 1) Installed new water taps (61)
- 2) Leaks repaired Main Line (5), Service Line (74)
- 3) Replaced meters (68), Replaced clips (118)
- 4) Mowed grass at office, pumped stations and tanks
- 5) Inspected backflow devices (43)
- 6) Other service orders (669)



Bids were taken to repair Caryonah Dam, due to breach. The project was awarded to Plateau Excavating for the bid of \$468,509.

Department of
ENGINEERING
ANNUAL REPORT

*Storm Water Management Program Fully
Implemented on January 1, 2009*

On January 1, 2009, the City's storm water management program went into full implementation. Land disturbance permits are now required whenever more than 4,000 square feet of land is to be disturbed as part of the site work. Installation of erosion and sedimentation control measures is required prior to the start of any land disturbance activities. The Engineering Staff conducts weekly inspections to determine if the control measures are functioning properly. All defective erosion and sedimentation control measures are to be maintained and repaired or replaced as required. The City has also initiated a program of in-house engineering design and construction for small sanitary sewer and water utility installations within the City and Catoosa Utility Department service areas. Other major Engineering Department responsibilities include upgrading and maintaining the City's GIS data base; maintaining accurate underground sewer and water utility records; providing coordination, construction administration and inspection services for City utility and roadway projects; responding to requests for information from City staff, residents and elected officials; planning assistance and document reviews; limited field surveying and construction layout; and design and construction coordination with local, county and state governmental agencies.

MAJOR PLANNING HIGHLIGHTS

1. Continued updating and revising the Subdivision Regulations for the Crossville planning region.
2. Completed review of 5 preliminary plats and 22 final plats resulting in the creation of 52 lots by preliminary plat and 75 lots by final plat. A total of 94 acres were subdivided and approximately 3,150 feet of new City streets were created.
3. Assisted in preparing new parking and green space layouts for sections of W. Second Street, Division Drive, North Street and the areas around the new Art Circle Public Library.
4. Provided information and assistance to outside engineering consultants involved in various roadway and underground utility installation projects such as Lantana Road, Hwy. 127N, Hwy. 127S, Genesis Road and the Northwest Connector.
5. Maintained City infrastructure database for water, sanitary and storm sewers and roads.
6. Worked in cooperation with other governmental and private entities in maintaining a database to benefit, the City, County, E-911,



Watershed - storm water management program

Thomas S. Wolf, P.E.
Director of Engineering
456-6172
tswolf@crossvilletn.gov
employed since: October 1, 2008

Tom recently passed his first anniversary of employment with the City, and has over three decades of experience in civil engineering. The Racine, Wisconsin native earned his B.S. degree in Civil Engineering from Marquette University in 1975, and served as a vice-president for a Milwaukee engineering firm. He has 33 years of experience in the public and private sectors in areas as diverse as infrastructure to office building and residential development.

His wife Cynthia, R.N., is Nurse Manager of the OB/GYN Clinic for the Medical College of Wisconsin in Milwaukee.

The couple has three adult children: Patrick Wolf, M.D., 32, a surgical resident at the University of Washington in Seattle; Meghan Wolf, 25, a 2006 graduate of the University of Miami (FL) and former Peace Corps volunteer in Africa; and Carlee Wolf. Tom lives in Fairfield Glade.

WHAT I LIKE ABOUT MY JOB

"...the diversity of the work and the people that I work for and with."



Thomas S. Wolf, P.E.

utility companies, developers and citizens of Cumberland County.

7. Provided staff to serve on the Technical Committee for the Cumberland Plateau Habitat Conservation Plan.
8. Assisted in moving the City of Crossville in a "GREEN" direction.

MAJOR STORM WATER MANAGEMENT HIGHLIGHTS

1. Storm water management program fully implemented on January 1, 2009 requiring permits for land disturbance activities within the City boundaries.
2. Permitting allows for the City's storm water program to remain in compliance with the State of Tennessee Department of Environment and Conservation regulations.
3. Program has successfully reduced environmental impacts associated with soil erosion and sedimentation caused by land disturbance activities.
4. Completed weekly site inspections at all permitted land disturbance locations to determine the adequacy of the in-place erosion and sedimentation control measures.
5. Completed the GIS field survey, inventory and mapping of the existing storm sewer system and drainage infrastructure system within the City boundaries.
6. Applied for and received a grant from the State of Tennessee to develop a pilot program for state wide use for GIS reporting of Municipal Separate Storm Sewer System (MS4) inventories.

MAJOR SURVEYING HIGHLIGHTS

1. Continued to locate all newly installed sanitary sewers and water mains in subdivision developments and state highway relocation projects.
2. Updated GIS utility and roadway data base mapping as new sanitary sewers, water mains and roadways were installed and constructed.
3. Provided construction site layout for a number of utility, roadway, sidewalk and street lighting projects within the City limits.

MAJOR ENGINEERING HIGHLIGHTS

1. Construction projects completed:
 - Holiday Drive over Lake Holiday Spillway and Bridge Replacement. Opened to traffic in April 2009.
 - Crossville Soccer Complex. First

games scheduled for August 2009. Grand opening ceremonies to be held in Spring 2010.

- Skate Board Park. Opened for use in February 2009.
- Intersection improvements at Livingston Road and Miller Avenue and Interstate Drive, Northside Drive and N. Main Street. Went to full signal operations in November 2008.
- Peavine Road and I-40 bridge replacement, ramp improvements and traffic signals installation. Opened to full traffic ahead of schedule in June 2009.
- Graniti Fiandre State Industrial Access Road. Opened to through traffic in June 2009.

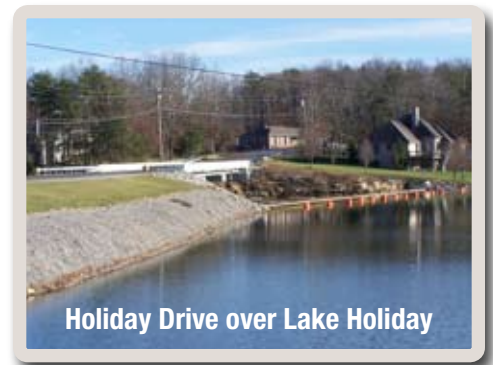


2. Projects under construction:

- Crossville Sanitary Sewer Force Main Extension and Pump Station, Hwy. 127S – provide sanitary sewer service to Cumberland Mountain State Park and Homestead Elementary School. Scheduled for completion in Fall 2009.
- Lantana Road Reconstruction and Utility Relocation. Scheduled for completion in October 2011.
- N. Cumberland Elementary School Force Main and Pump Station, Hwy. 127N – provide sanitary sewer service to N. Cumberland Elementary School. Scheduled for completion in Fall 2009.

3. Projects in design phase, construction pending:

- Highway 127S Reconstruction and Utility Relocation.
- Meadow Park Lake Dam Repairs and Expansion.
- Northwest Connector Phase 1 (Hwy. 70W to Hwy. 70N).
- Genesis Road and I-40 Interchange



Improvements and Traffic Signalization.

- Water Supply Improvements – Lake Tansi Raw Water Harvesting.
- Caryonah Lake Dam Structural Repairs.
- Cumberland Cove Water System Improvements.
- Municipal Airport T-Hangar Expansion.
- Municipal Airport ASOS Relocation.
- Art Circle Public Library Sidewalk and Street Light Improvements.
- Dooley Street Sanitary Sewer Improvements.

4. Future design and construction projects:

- Northwest Connector Phase 2 (N. Main Street to Hwy. 70N)
- Northwest Connector Phase 3 (Genesis Road to N. Main Street).
- Municipal Airport Pavement Rehabilitation.
- Municipal Airport T-Hangar and Beacon Tower Rehabilitation.
- Crossville Downtown Economic Re-development.
- Tennessee Avenue Guard Rail.
- Fire Station No. 2 Roof Repairs.
- Chestnut Hill Industrial Park.

5. In-House Engineering Design and Construction Projects Completed::

- Harville Road Water Main Extension (Catoosa Utility District).
- W. Second Street Parking (West Avenue to Henry Street).
- Cleveland Street Water Main Replacement.
- Division Drive Parking (East Street to Thurman Avenue)

Department of

FINANCE & CUSTOMER ACCOUNTING

ANNUAL REPORT

The General Fund continued to have an overall surplus in 2009

At the year ended June 30, 2009, all funds have adequate fund balances and assets to continue providing quality services. Due to problems with the economy worldwide, nationwide, and locally, sales tax collections and general growth in the area were down for the second year; however, the General Fund continued to have an overall surplus in 2009. The Water and Sewer Fund Net Income has fluctuated over the past few years, mainly due to the receipt of grants; yet it has remained positive. The cash in the water and sewer fund is being expended to get work in process started. There are approximately 10 jobs in process at this time.

GENERAL FUND ACTIVITY

State and local tax revenues primarily support the General Fund. 45% of the General Fund Budget is supported by local sales tax. When citizens spend locally, they directly support City functions such as police and fire protection, street maintenance and construction, airport development, parks and recreation, and the solid waste programs. In addition, citizens purchasing within the City of Crossville also support Cumberland County Schools. By State law, sales tax earned in the City of Crossville is shared with the schools. The State of Tennessee sends sales tax earned within the City limits to the County Trustee's Office. The Trustee withholds a 1% processing fee and then equally divides the remainder to the City and Cumberland County Schools. Schools use this sales tax for operating expenses and funding debt related to the schools. Cumberland County, Pleasant Hill, and Crab Orchard share their sales tax collections with the school systems, too. Based on sales taxes earned between 7/1/2008-6/30/2009, 80% of all local sales tax supporting schools was earned within the City of Crossville's domain, which granted \$6.5 Million to schools in the last 12 months. The City of Crossville received \$6.4 Million for its budget during that time.

Over the past year, the City has had decreases in our sales tax collections. Due to economic factors, the sales tax revenue for the City decreased in the past year. Last year's local sales tax collections were 8% less than the previous year alone. The City appreciates and encourages citizens to continue to "Shop Crossville First" because it positively impacts the entire community.

Next to local sales tax and property tax, the State of Tennessee shared revenues is the third largest funding source for the General Fund. The City of Crossville received less than \$1. Million in state

shared revenues. Crossville's state shared tax collections are determined by the population. From 2008 to 2009, the City's receipt of state shared taxes has decreased by 20%.

The City of Crossville has made a commitment to tourism with the creation of the Tourism Department. Now, budget funds are specifically designated for the organization and promotion of tourism events. Tourism is promoted by funding advertisements, travel guides, maps, hosting golf, softball, and other tournaments. The City continues to promote Crossville as the Golf Capital of Tennessee. The Department of Parks and Recreation coordinates several of the tourism events as well.

Property tax rates have not increased since 2004.

THE CITY'S DEBT

The City of Crossville General Fund Debt Service did not increase this year. E-911 is repaying a loan that amounts to \$815,000. The City of Crossville is responsible for this note if E-911 does not pay the payments. The City's debt per capita amounts to \$78 per City resident as of June 30, 2009.

WATER & SEWER FUND OPERATIONS

The Water and Sewer Fund is an enterprise fund. This means that taxes do not support the operations of the services; it is fully self-funding like a business. Water rates to residential and commercial customers did not increase this fiscal year. The City invested \$4.44 Million for water and sewer capital projects such as water line and sewer line rehabilitation, wastewater improvements, Holiday Hills Water Plant and Dam improvements, water expansion at the Meadow Park Lake, and sewer expansion. The City has increased its debt load to accommodate expansions over the past few years; however, a large portion of the debt is funded by the State of Tennessee with interest rates below 2%. In addition, grants are being used and aggressively pursued for all capital projects. As of June 30, 2009, the City had 11,792 water customers, and 4,643 of those customers were also provided sewer services.

At 2009 year end, the City's utility debt amounted to \$1,581 per customer. The utility fund has outstanding debt of \$16.5 Million.

SUGGESTIONS

Here are some important reminders that will allow the City of Crossville to better serve our customers:

Fred C. Houston

Finance Director

931-484-5113

fcHouston@crossvilletn.gov

employed since: Mar. 19, 2007

Fred is Crossville native who is in his third year with the City. He is a Cumberland County High School graduate, employed with the city since March of 2007.

Fred is a Certified Public Accountant, earning a B.S. degree from Tennessee Tech University in 1976. He and wife Ruby reside in the Homesteads Community of Cumberland County.

WHAT I LIKE ABOUT MY JOB

"The City is a wonderful place to work. The people I work with are great, and the overall environment is, too. There is a lot of variety to my job as finance director, and I don't get bored doing the same thing every day. One day I may be involved in budget work, the next day may be studying expense accounts for a Council member, and the next one working out the details of an accounting problem. It's something different each day, and I enjoy that."



Fred C. Houston

- Customers may pay their water bills through bank draft. This is a convenient, secure way to pay your water bills. Approximately 2,920 customers elect to pay their water bills by bank draft. By signing up for bank draft, future customers will help save the City of Crossville employee's time and materials.
- Customers may also pay by credit cards. Credit card payments can be made by walk-in or calling the water department at 931-484-5113.
- Water bills are due either on the 10th, 15th, or 25th of the month, depending on the customer's billing cycle. Office hours are from 7:00 to 5:00 Monday through Friday except holidays.
- The City's employees should be granted access to customer's premises at all reasonable times for the purpose of reading meters, testing, inspecting, repairing, removing, and replacing all equipment belonging to the City.
- All meters should be kept free of weeds, trees, rocks, debris, or other structures that hinder reading and maintenance work. No fences should be erected around meters without gates accessible from the

street directly, and in close proximity, to the meter. No animals that are hazardous to City employees should be kept around the meters.

- To check for a leak, customers should obtain a reading from the meter. Next, customers should not use any water for three hours. Then, customers should re-read the meter. If the numbers differ from the previous reading, the customer probably has a leak. Each customer account is allowed two adjustments for a leak in a 12-month period.
- Property taxes are due November 30th of each year. The taxes become delinquent as of December 1 with penalty computed at 1 ½ % per month.
- If citizens have a change of address request related to property taxes, notify the As-



essor of Property, 2 South Main Street, Suite 101, or phone (931) 484-5745.

- State law provides for property tax relief to low-income homeowners age 65 or over and certain homeowners who are permanently and totally disabled if their income is less than \$25,360. Disabled veterans may qualify to get this relief without the income limitations. If you believe that you may qualify for tax relief, contact the tax collector at City Hall (931) 484-5113.

City of Crossville Sales Tax Comparison

	<u>%</u>	<u>FYE 2000</u>	<u>FYE 2001</u>	<u>FYE 2002</u>	<u>FYE 2003</u>	<u>FYE 2004</u>	<u>TOTAL</u>
Sales Tax Collection for City Sales	100%	10,594,392	10,902,164	11,395,579	11,150,575	12,180,217	44,042,710
City's Portion	49.50%	5,244,224	5,396,571	5,564,873	5,444,548	5,947,563	21,650,216
Amount to County Trustee	0.50%	52,972	54,511	153,440	151,489	164,935	412,412
Amount to County for Schools	50.00%	5,297,196	5,451,082	5,677,266	5,554,538	6,067,719	21,980,082
Total to County	50.50%	5,350,168	5,505,593	5,830,706	5,706,027	6,232,654	22,392,494
	<u>%</u>	<u>FYE 2005</u>	<u>FYE 2006</u>	<u>FYE 2007</u>	<u>FYE 2008</u>	<u>FYE 2009</u>	<u>TOTAL</u>
Sales Tax Collection for City Sales	100%	12,847,815	13,949,384	14,396,767	14,158,171	13,043,604	62,028,742
City's Portion	48.83%	6,273,544	6,812,245	7,030,102	6,913,051	6,366,999	27,028,942
Amount to County Trustee	1.34%	173,987	187,274	194,540	192,411	180,979	748,212
Amount to County for Schools	49.81%	6,400,284	6,949,865	7,172,125	7,052,709	6,495,626	27,574,983
Total to County	51.15%	6,574,271	7,137,139	7,366,665	7,245,120	6,676,605	34,999,800
		TOTALS FOR TEN YEARS FYE 2000 -2009					
Sales Tax Collection for City Sales		106,071,452					
City's Portion		48,679,158					
Amount to County Trustee		1,160,624					
Amount to County for Schools		49,555,065					
Total to County		57,392,294					

Crossville FIRE DEPARTMENT ANNUAL REPORT

2008-2009 was a year of continued growth for the Fire Department

The FY 2008-2009 was a year of continued growth for the Crossville Fire Department. Fire protection is at an all time best with the department continuing to enhance the multi-faceted services to the citizens of Crossville.

Staffing levels for the Crossville Fire Department remained the same during the fiscal year. The Department now has 27 paid personnel and 15 volunteer personnel. The department has 24 personnel in full-time fire suppression, 2 in administration, and 1 secretary. The department currently has three rescue pumpers, one reserve pumper, one aerial ladder, one brush unit, two chief vehicles, and three support units. The Department was fortunate to replace a 1974 model Ford Brush unit with a new 2009 Dodge 5500 light rescue. The new unit was placed in service at Station 2 and is used for medical response, rescue response, and brush fires. A 6 x 10 utility trailer was converted to house a mobile air cascade system, which will give firefighters unlimited air supply during large-scale emergencies. The Department also purchased a 6 x 10 dive and water rescue response trailer to house response equipment.

Firefighters have been busy this year enhancing certifications and attending training courses. Firefighters Casey Worsham, Jake DeRossett, Todd Kemmer, and Brian Wyatt completed their Firefighter II certification. Firefighters Daniel Tollett and Brian Matthews completed Fire Instructor I from the Tennessee Commission of Firefighting. Deputy Chief South and Firefighters Jeff Woody and Daniel Tollett completed their certification of Fire Officer I.

Fire prevention continued to be a major emphasis in the goals and objectives of the department in FY 2007-2008. Under the coordination of Deputy Chief South, the department performed 87 public education events to enhance fire safety in the community and in industry. The fire prevention officers performed 115 fire and life safety inspections to ensure fire code compliance in our area. The department is proud to announce that Lieutenant Tim Johnson and Firefighter Jeff Woody completed the Fire Inspector I state certification program. The pair gained the certification from the International Code Council and received their State of Tennessee Inspector certification. This brings the total of certified inspectors in the department to three.



Additionally, the remainder of the department received instruction from the Tennessee Fire and Codes Academy in the performance of fire inspections. Fire and life safety inspections are the key to the reduction of death, injury and property loss in our community. The Crossville Fire Department will continue to strive to prevent tragic loss of life and property by aggressive prevention activities in our jurisdiction.

Fire Marshal Captain Rick Myers continued his fight against arson in the community with 62 various fire investigations, illegal burning, fireworks, and other related incidents. Unfortunately, Tennessee ranks third highest in national fire deaths according to the latest statistics. We are pleased to announce that Crossville did not experience a fire death this past year. Additionally, we are pleased to say that only one civilian received minor injuries. However, five firefighters were injured in the line of duty this past year.

The Crossville Fire Department is proud to announce that 24 staff members have completed the State of Tennessee requirements for Hazardous Materials Technician state certifications. The department was fortunate to participate in several extensive training exercises and courses in regards to homeland security. The department participated in a full-scale exercise with the Watts Bar Nuclear Facility this year to prepare for a nuclear release at the facility in our neighboring county. The Crossville Fire Department, Emergency Management, and Cumberland County Health Department received high marks from the State and Federal evaluators for the decontamination exercise. Additionally, sixteen firefighters attended a federally funded hazardous materials technician course in Las Vegas, Nevada. The extensive course prepared the firefighters for responding to and mitigating radiological emergencies. Three firefighters also attended a federally funded course in responding to explosive incidents in Socorro, New Mexico. These courses are outstanding training at no cost to our taxpayers as 100% of the cost is covered by Homeland Security. Firefighters will be attending training in New Mexico and Alabama this next fiscal year.

The Crossville Fire Department, under the Direction of Chief Turner, strives to give back to the community in which it serves. The department is fortunate to be in a situation to help those in need.

Chief Mike Turner

Fire Chief

141 Henry Ave.

484-7572

mwturner@crossvilletn.gov

employed since: May 16, 1989

Mike, a City employee since 1989, has 35 years experience as a firefighter or fire officer, and is a longtime Crossville resident. He was born in nearby Smithville, but has spent the past 45 years here, graduating from Cumberland County High in 1973. He attended Roane State Community College, majoring in Fire Science and Management, and also attended the Tennessee State Fire School and the National Fire Academy.

Mike has several certifications in emergency service, and served 15 years as Assistant Chief with the Cumberland County Fire Dept. He also worked four years as a fire officer at the Y-12 plant in Oak Ridge, teaching fire safety.

He and his family live in Kings Gate, located off Sparta Highway. Wife Anita teaches third grade at Pleasant Hill Elementary. Daughter Kynetha, 30, is a Neonatal Nurse in Los Angeles. Daughter Lacey, 15, is in 9th grade and daughter Savannah, 11, is a 6th-grader at Pleasant Hill Elementary.

WHAT I LIKE ABOUT MY JOB

"The best part is that I am able to serve the citizens of my community."



Mike Turner

The department works closely with the Crossville Chapter of the American Red Cross to assist citizens who have been displaced by fire or disasters. In addition, firefighters and their families participate in a "friendly competition" between the Crossville and Cumberland County Fire department in the Salvation Army's Ringing the bell campaign. We appreciate the organizations who allow us to assist in helping those in need.

Each year more than 100 firefighters die in the line of duty across our nation. Sadly, Tennessee is not exempt to this tragedy. The Tennessee Fallen Firefighters Memorial opened September 11, 2009 to honor Tennessee firefighters who have given their lives to help others. The City of Crossville has one name on the memorial. Fire Chief Thomas Girdley died in the line of duty protecting our great city in 1983. Chief Girdley's family and representatives from the Crossville Fire Department attended the emotional grand opening in September. Chief Girdley's daughter, Jo Bryson, laid a rose at her father's memorial to honor his supreme sacrifice. Chief Turner has led the way for the City of Crossville to participate in supporting this much-needed memorial, which is located at the Tennessee Fire Academy in Bell Buckle, Tennessee. The City of Crossville will once again place a "Golf Capitol of Tennessee" Christmas tree in the Opryland Hall of Trees. All proceeds from the auctioning of the tree will go directly to the Tennessee Fallen Firefighters Memorial. Chief Turner and his fire-



fighters wish to thank the City of Crossville for showing support of this very special tribute.

The Crossville Fire Department strives to provide the highest level of service to the citizens of Crossville. We will continue to evaluate and improve on needed services to provide for the safety and security of the citizens of Crossville.



Firefighters battling a blaze



Hazmat Team



Station #2



First Responders



Ozone Rescue

Crossville Fire Department

Classification Report

FY 2008-2009 Annual Fire Report

Alarm Type	No. Of Calls.....	% Of Calls
Structure Fires	54.....	4.36%
Vehicle Fires	13.....	1.05%
Hazardous Conditions	107.....	8.64%
Brush/grass/trash	35.....	2.83%
Rescues/extrications.....	183.....	14.78%
Emergency Medical	641.....	51.78%
False Calls	112.....	9.05%
Service/other	93.....	7.51%

Total Call Volume1238

Fire Casualties	Injured.....	Death
Civilian.....	1.....	0
Firefighters	5.....	0

Fire Loss FY 2007-2008

Structure Fire Loss.....	\$1,035,350.00
Vehicle Fire Loss	\$4,200.00
Other Fire Loss	\$0.00
Total Fire Loss	\$1,039,550.00

Crossville

MEADOW PARK LAKE

ANNUAL REPORT

Kid's Fishing Derby and "Celebration Day" among events at Meadow Park Lake

The Meadow Park Lake recreational facility and staff are under the direct supervision of the City Manager and Crossville City Lake Commission. The lake department has one full time employee to manage, organize, supervise, and carry out park operations. During the busy season, part time employees are utilized.

Fishing, Boat launch, Canoes, Pontoon Boat, Jon Boat/Motor Rentals, 32 Covered Slips For Private Boat Storage, Picnic Area, Picnic Shelters, RV & Tent Camping, Camp Cabin Rentals, Bait Shop/Concession, Wildlife License, Boat Registration, Hunting, And Checking Station Services.

The parks 269 acre lake and services are accessible to the public for a small daily use fee. Season Permits are also available beginning in March of each year.

OBJECTIVES

- To protect our water shed impoundment while providing a clean and safe natural recreational area for the citizens and visitors of Crossville.
- Revive local interest and use of this facility, by encouraging and planning activities or events that are fun, relaxing, entertaining, and educational.
- To enhance or expand existing services.

ACCOMPLISHED GOALS AND PROJECTS

The park continues to maintain a grade of 98% or above out of a perfect score of 100 on all health and safety inspections performed by the State Department of Health.

- Catfish stocking provided by Tennessee Wildlife Resources through the annual Kid's Fishing Derby event.
- Flathead Minnow stocking program
- New Park Entrance Sign

OTHER PROJECTS

- The study of Otters and their effect on the fish population is continuing. Management is trying to keep the population down to no more than four at one time through trapping.
- Hiking Trail to the Meadow Creek Falls has had some setbacks but is still in the planning stage.

- Managing the natural restoration of 31 acres of property at the parks entrance with native grasses, wildflowers, and shrubs. This project is one of the park's first steps in doing things "green." Managing the fields naturally, we save money on mowing maintenance and help cut on greenhouse gases. The two fields are well on their way to being a wonderful asset to the park as places to view and study nature.

FUTURE PROJECTS

- Develop a Master Plan for park improvements and additional services.
- Marking MPL property boundaries and posting signs prohibiting motorized vehicles on park land.
- Visitors Lee Cooper and Doyle Jones from Georgia, return to Crossville several times a year for the bream fishing. Lee, the owner of a construction company and BBQ restaurant in Trion, Georgia, has been fishing Meadow Park Lake for twenty years. Doyle, a retired electrical engineer, has been fishing here for over thirty years. Both gentlemen have brought many of their friends to Crossville and most all return every year continuing the trend.

EVENTS AND ACTIVITIES

- The "Kid's Fishing Derby," an annual event held on Tennessee's Free Fishing Day in June. This event is free for youth 5 through 15 years of age.
- July 18 "Celebration Day," an afternoon filled with Bluegrass music, pontoon lake tours, and great southern BBQ.
- Other activities: Friday Night Bass Tournament.

DONATIONS RECEIVED

The City and Meadow Park Lake had been planning for the last five years to add a pontoon boat to their fleet of rentals. However, with the slow economy, it did not make the budget. Councilman Carl Duer stepped up and said he wanted the lake to have a pontoon boat for rental and that he had a boat he would donate. Thanks to him the park now has a 2003 Leisure Kraft pontoon boat to use for lake maintenance projects and rental. On July 18 during Celebration Day activities, Meadow Park Lake Manager and staff christened the boat "Lady Duer" in honor of Councilman Duer's late wife Shirley, who was a Tennessee State Representative.

Marlene Potter

Manager

Meadow Park Lake

Lantana Road

788-2034

mpotter@crossvilletn.gov

employed since: 1989

Marlene is a Cumberland County native, a Cumberland County High graduate and attended Tennessee Tech before starting work with the city over 20 years ago. She is married to Morris Vernon Potter, employed at Aviagen. They have two children: Lance Potter, 30, and wife Marti of Crossville, and Nicholas Potter, 26, of Murfreesboro. They have one grandchild. The Potters reside on City Lake Road.

WHAT I LIKE ABOUT MY JOB

"I love meeting new people every day and the variety that my position holds."

LAKE COMMISSION BOARD

Charles Loveday, Chairman

Earl Dean, Co-Chairman

Doug Brady, Secretary

Oscar Elmore

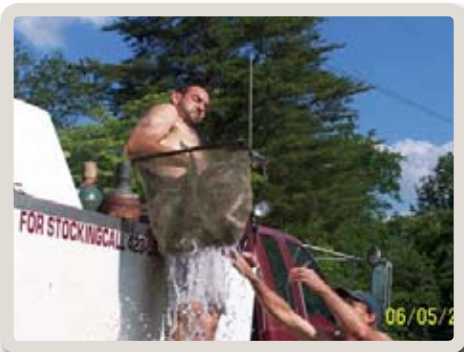
George Hudson

Elmo Lewis

Clark West



Marlene Potter



Department of
PARKS & RECREATION
ANNUAL REPORT

*After nearly 6 years of planning and preparation, the
Carl T. Duer, Sr. Soccer Complex is open!*

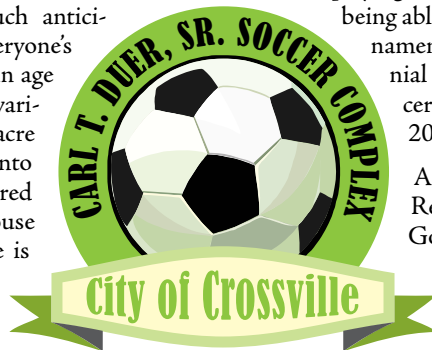
On Saturday, August 15th, 50 CRYSA teams totaling roughly 700 players took to the fields to play league games for the first time ever on actual soccer fields. The much anticipated facility has exceeded everyone's expectations. Players ranging in age from 4 to 45 create a need for various size playing fields. The 13 acre playing surface was laid out into 11 playing fields. When prepared for tournament use, it can house 6 regulation size fields. There is not another facility like it in the area. Unfortunately, the frequent summer rains cancelled almost as many league games as were played. The playing surface became so saturated it was a safety hazard at times. When the surface gets that wet it can become very slick and both players and spectators can create hidden ruts.

We are seeing regional interest in the soccer facility already. We had specialized Friday Night Skills Clinics open to all youth players, hosted by coaches from Knoxville. With the Duer Facility being centrally located between Knoxville, Nashville and Chattanooga, it will become popular for state level

intramural games. We have had several calls already requesting information on facility use. Once the playing surface is stabilized, we anticipate being able to bring in some sizeable tournaments, much like those at Centennial Park. An official grand opening ceremony is scheduled for spring 2010.

Another big annual event for the Recreation Department is the Golf Capital of Tennessee Women's State Open Golf Tournament. This year, for the first time ever, the tournament was played at beautiful Stonehenge Golf Club in Fairfield

Glade. Residents of the Fairfield Glade community welcomed the tournament and players with open arms. Many opened their homes to provide hospitality and housing for a number of the players. During tournament play, spectators could be seen along every fairway. Many homes on the course hosted backyard barbecues, bringing in their friends for front row viewing. The crowd at the finishing hole on the final day of play was estimated to be upwards of 500 people. This year's tournament had 99 superb lady golfers vying for the title



The Carl T. Duer, Sr. Soccer Complex



Steve Hill

*Director of Parks &
Recreation*

**Centennial Park
837 Industrial Blvd.
456-6632**

**ccpark@crossvilletn.gov
employed since: May 12, 1997**

Before joining the City in mid-1997, Steve worked for 11 years as a Park Ranger at Cumberland Mountain State Park. He is a Cumberland County native.

Wife Jamie teaches 4th grade at Homestead Elementary, and the family lives in the Homesteads Community. Son Parker, 13, and daughter Peyton, 8, are in the 7th and 3rd grade, respectively, at Homestead Elementary. Steve graduated with a B.S. degree in Business Administration from Tennessee Tech University.

WHAT I LIKE ABOUT MY JOB

"I love working with the people who come to the park. I also get a lot of satisfaction from bringing a tournament into Crossville and it being successful. Seeing all the kids that come back year after year is great."



Steve Hill

of State Champion. Leah Wigger of Louisville, KY took home the \$7,000 winners check.

The Recreation Department also hosted 4 other golf tournaments; The Billy Loggins City Championship, The Fair Park Senior Center Championship, The Don Helms Memorial Championship, and The Tennessee State Team Championship.

As always, Centennial Park continues to be a hub for activities of all kinds. Annual events like the Easter Egg Hunt, Tennessee State Soccer Summer Camp, the 4th of July Fireworks Celebration and the Crossville Christmas Parade all went off without a hitch. There are 6 softball/baseball leagues utilizing the park from March through November. This summer proved to be a great year for one of those leagues, Crossville Senior Men's Softball. Three teams comprised of 41 Crossville residents went to Franklin Tennessee to compete in the Tennessee Senior Olympic State Finals. The age 70+ team



brought home the gold medal. From the old to the new, the Crossville Youth Baseball & Softball league had 36 teams this year with a total of 409 kids ages 5 through 14. We scheduled 33 softball/baseball tournaments, including the ever popular Fastpitch Girls State Tournament in June, and 18 horseshoe tournaments. We are proud to have been selected as a host city for the Horseshoe Pitchers Pro Tour. This tournament has and will bring in well known pitchers from around the nation. We have added 2 new sports to the field use this year, kickball and cricket. As always, the picnic shelters at the Park continue to be a favorite spot for many family reunions, parties and showers, school group outings and various meetings. Other park amenities like the walking trail, basketball and tennis courts and playgrounds are always in use. In early spring we had the grand opening for the new Skatepark, which has continued to be a popular attraction for local skaters and riders.

What started as the fullest and busiest events calendar ever, turned out to be a battle of forces against Mother Nature. With 66 various tournaments and events scheduled, we had to constantly monitor the current and upcoming weather conditions. During the 2009 season, out of 275 days, we had 138 days of measur-

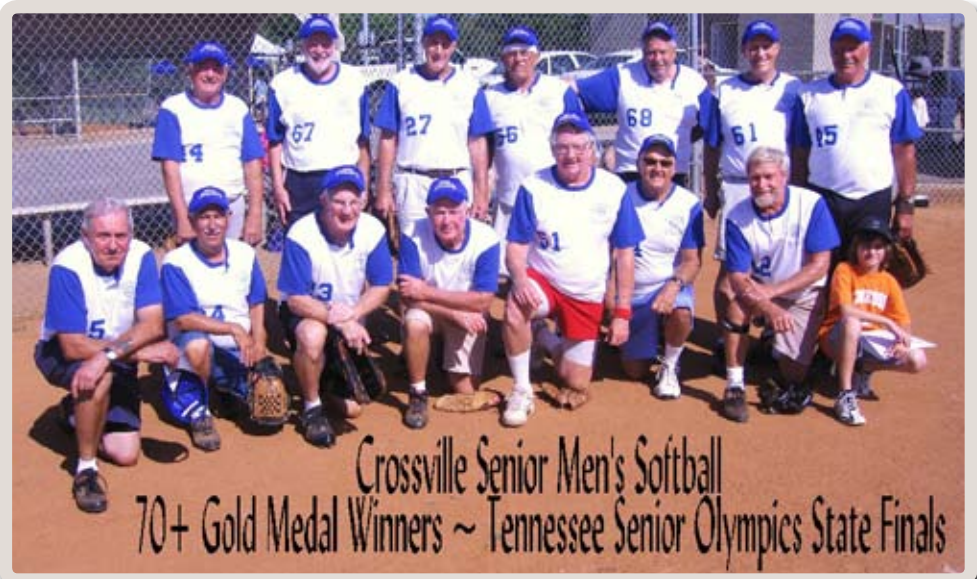


able precipitation, with many of those systems being significant rainfall. Local average for measurable precipitation is 90 days per year. Besides being frustrating to outdoor sports, having this much rain creates what can easily become dangerous playing conditions.

With general department growth and the addition of the new Duer Soccer Complex, there was a need for additional staff to maintain the facilities. The Facility Maintenance Crew obtained 2 new positions, bringing the full time staff total to 8. General maintenance projects this year included repair and replace damaged horseshoe stobs in both pit areas, laying of sod

in the ridge of the ballfields to maintain infield lines, refurbishing of temporary fence panels and a joint painting project of the fences at Garrison Park. We were happy to be able to partner with the Phoenix School Career Technical Education Program Landscaping class for the project at Garrison. There was also a major tree planting in the park stemming from federal and state grant money.

Current events, schedules and updates for all department activities can be viewed online at www.crossvilleparks.com, or on Facebook & Twitter at Crossville Parks.



The PALACE THEATRE ANNUAL REPORT

Historic Palace Theatre Has Busiest Year Since Reopening in 2001

The City of Crossville's Historic Palace Theatre just finished its busiest year since the reopening in 2001 and continues to be the destination location for entertainment in downtown Crossville. The Theatre had an average of 35 groups and over 2300 people per month using the facility with the peak month being December '09 with 41 different groups and over 4000 people. For the year, the Palace had 420 groups use the facility with attendance of over 28,000 people. The 2008 to 2009 increases were: +18% in the number of groups using the Theatre, +8% in overall attendance, and +11% receipts.

The Palace Theatre is a 1930's movie theatre that has been restored and renovated into a flexible community auditorium, meeting and information center. The facility has a 302 seat auditorium with adjacent local information lobby and concession stand. It is also equipped with a full kitchen and a 60 seat capacity meeting room. The auditorium has a 22' X 19' movie screen with 35mm and DVD projection capabilities. It has a 22' X 25' stage with full lighting and professional sound system. The building is wired for internet access and will soon have wireless internet capabilities.

A wide range of groups find the Palace an excellent

place to meet. Many using our facility are groups and businesses using it for meetings and seminars. The facility is also used for baby showers, birthday parties and public forums as well as many wonderful and diverse musical concerts. We have even had weddings on the stage of the Palace Theatre. The regional Celtic group "Coyote Run" performed sold-out shows here also. Many local organizations and civic groups use the theatre for their musical programs as well. The Senior Citizen's "Music of The Cumberland", the D.A.R. "U.S.O. Show", and the Fairfield Glade Lions Club use the Theatre for their Travelogue Presentations. The Cumberland County High School "Jet Theatrix" Drama Club presented "Raggedy Ann & Andy" and The Trial of Goldilocks. Hee Haw TV star Lulu Roman and Capricorn Records artist and Allman Brothers Band sideman Tommy Talton performed at the Palace this year. The Theatre is also the home to two very popular monthly shows, the "Cumberland Jamboree" and "The Big South Fork Opry". Cumberland County schools also use the Palace for reward trip movies, concerts, talent shows and plays. One highlight of the year had to be the 1st Annual Don Helms Steel Guitar Festival. Don was the last remaining member of Hank Williams' original Drifting Cowboys band. Mr. Helms performed here at the Palace Theatre on June 14th, 2008 as part of the Big South Fork Opry show. It was his last public concert before his death. The two-day, three-performance Festival featured a "Who's Who" of steel guitar players from Nashville.

Many out-of-town visitors to the Theatre marvel and applaud the City's restoration of the facility and lament that old theatres similar to the Palace in their home towns are now torn down. We are very fortunate to have such a great facility as the Palace Theatre, our "Jewel of Main Street".

Terry Ashburn
Palace Theater
Administrator
Downtown
484-6133
palace@crossvilletn.gov
employed since: 2006

Terry taught band and music in Cumberland County for 26 years before starting work for the City. He earned a B.S. in Music Education from Tennessee Tech University. The Cumberland County native lives with wife Bonnie, a teacher at Homestead Elementary, along with dog Tucker and cat Snickers in the Homesteads Community.

WHAT I LIKE ABOUT MY JOB

"Working for the City of Crossville at the Palace Theatre provides an opportunity to meet a lot of interesting people around Cumberland County."

Palace Advisory Board

Camilla Wyatt
Vaughn Swafford
Jim Purcell
Marguerite Watkins
Jim Young

Palace Theatre Photos

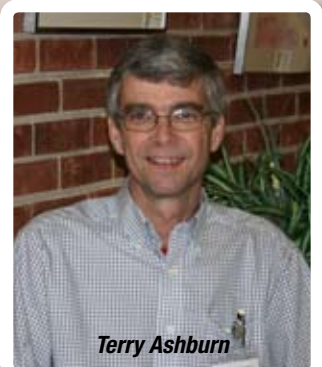
by Walt Riches



Becky Hobbs



Haley Lawson



Terry Ashburn



C.C.H.S Jet Theatrx



Buddy Spicher



Don Helms



Shannon Wurst



Jack Green



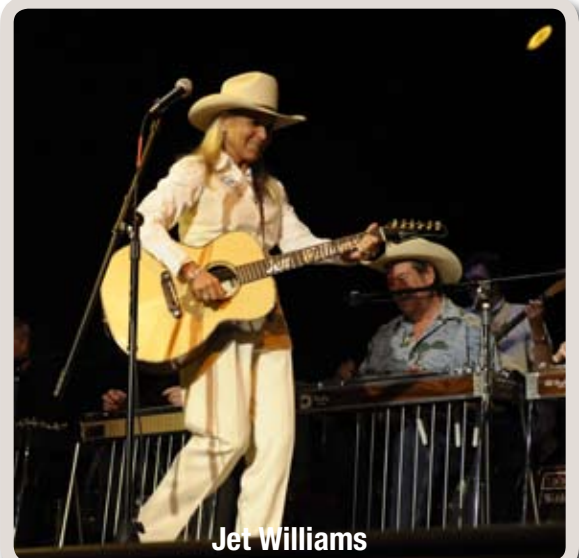
David Chamberlain



The Arts Brass Quintet



Tommy Talton



Jet Williams

Crossville POLICE DEPARTMENT ANNUAL REPORT

Police Department Recognized for Traffic Safety Program

The Crossville Police Department has the following number of personnel assigned to these positions:

STAFFING LEVELS

- **Chief of Police:** David E. Beaty
- **Asst. Chief of Police:** Darrell Sherrill
- **Major (2):** Terry White, Mark Rosser
- **Captain(2):** Administrative Captain Donald Threet, and Patrol Captain Chuck Anderson.
- **Lieutenants (5):** Lt. John Bilbrey, Lt. Tony Davis, Lt. Rebecca Wright, Lt. Brian Tilley and Lt. Fred Sherrill who is the department's Safety/Education and Special Programs Coordinator
- **Detectives (4):** four detectives staff The Criminal Investigative unit of the department. Detective Gene Hall, Detective Brian Eckelson, Detective Kendall Hargis, and Detective Bill Padgett.
- **Staff Sergeant (1):** SSgt. Larry Pugh is assigned to CCHS as a School Resource Officer
- **Sergeants (3):** Sgt. Larry Qualls, Sgt. Bart Riden and Sgt. Chris Kendrick
- **SRO Officer:** Anthony Akins currently assigned to SMHS
- **Patrol Officers (21):** The patrol officers are assigned to one of three shifts and respond to all calls of service generated in the City of Crossville.
- **Executive Administrative Assistant/City Court Clerk (1)** Wendy Davis
- **Department Secretary - Data Entry Clerk (1)** Sara Patterson
- **Receptionist (1)** Brenda Vaden
- **Animal Control Warden (1)** Patrolman Larry Hamilton

CROSSVILLE POLICE DEPARTMENT:

- 42 Sworn Law Enforcement Officers
- 3 Support Personnel
- 1 Animal Control Officer
- 20 Square miles of area
- 130 miles of City Streets
- 38 miles of State Roads within the City
- Responded to 32,046 calls in 2008

- Responded to 16,361 calls in the first 6 months of 2009
- Serves a permanent population of over 10,000 citizens
- Transient Population can exceed 40,000

PUBLIC SAFETY AND EDUCATION

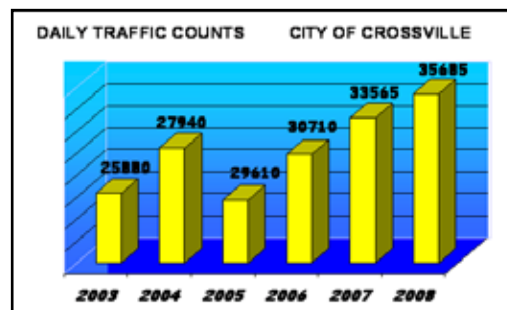
The following list is a brief description of the programs currently being sponsored and conducted by the Crossville Police Department. These programs are all designed and geared toward public safety and education of the citizens of Crossville.

- Safe Driving School
- Safety Days Presentations
- Child Restraint Checks
- Community Fair Information Booth
- Vince and Larry Crash Dummy Program
- Bicycle Rodeo
- Teen Court
- Buckle Up Sucker Program
- Saturation Patrols
- Enforcement Checkpoints
- Mock DUI Program for students
- Cops in Shops Program
- The Wheel of Choices Safety Program

TRAINING/EDUCATIONAL ADVANCEMENTS/ COMMUNITY PROGRAMS

The department has Officer Jon Tollett, who is certified in Crisis Intervention Training and has obtained his Instructor Development Certification which allows him to be able to instruct the entire department of procedures and policies dealing with Crisis Intervention.

Senior Watch is a new innovative program being initiated in the City of Crossville for those residents who need assistance due to medical or physical dis-



The above graph shows the increase in traffic occurring in the City of Crossville on a daily basis.

David E. Beaty

Chief of Police

141 Henry Ave.

484-7231

debeaty@crossvilletn.gov

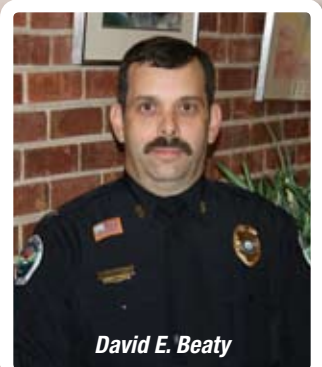
employed since: Mar. 25, 1985

David will soon celebrate his 25th year with the City, having started in March of 1985. He is a Cumberland County native and a graduate of Cumberland County High. He and his family have lived for over 20 years in the Homesteads Community. David is married to the former Debbie Beaty, a teacher at Crab Orchard Elementary. The Beatys have four children: Justin, 23; Jacob, 20; and twins Jenna and Jacie, 11. Justin and Jacob are CCHS graduates, while Jenna and Jacie are 6th-graders at Crab Orchard Elementary.

David graduated from the Tennessee Law Enforcement Academy in 1985, and has a certificate in Law Enforcement Management from Roane State Community College.

WHAT I LIKE ABOUT MY JOB

"I like being able to help solve some of the problems our citizens may face in their lives."



David E. Beaty

abilities. The program has a system designed to call those residents who wish to participate in the program and allows the caller to respond to the call thus informing us if there is a need for assistance at their residence. These calls are placed each day to the participating resident during a set time frame.

FAIR BOOTH

The department has an information booth set up at the fair each year showcasing our departments programs and providing informational material free of charge to any who come through the booth.



The department also has on hand the **Seat Belt Convincer** and gives demonstrations to those individuals who want to experience just what a crash at 5 mph can feel like.

In an effort to educate and promote child and passenger restraint use, the Crossville Police Department partnered with Cumberland Medical Center and Cumberland County Farm Bureau and purchased the **Seat Belt Convincer** to be used in demonstrations for schools, daycares, civic groups, community functions and other events to educate the public in the use of restraint devices and let them experience first hand the amount of impact sustained during a slow speed auto crash. This will be a great tool in the departments efforts to continue our goal of educating the public in the importance of the use of restraint devices.

30+ YEARS OF LAW ENFORCEMENT SERVICE

The department has several employees who make up an extraordinary amount of service to the law enforcement profession. One in particular employee is retiring this year with more than 30 years of service to law enforcement. **Capt. Donald Threet** began his law enforcement career in 1976 working with the Crossville Police Department. He left for a brief period of time to the Sheriff's department but finished his long and distinguished career with the Crossville Police Department. Capt. Threet worked in several positions in the department



ranging from patrol to detective to his final as the Administrative Captain. The department will miss his great insight and dedication to the law enforcement community and wish him luck in his retirement.

GOVERNOR'S HIGHWAY SAFETY OFFICE LAW ENFORCEMENT CHALLENGE

The Governors Highway Safety Office (GHSO) is Tennessee's advocate for highway safety. Working with law enforcement, judicial personnel and community advocates, the GHSO coordinates activities and initiatives relating to the human behavioral aspects of highway safety.

The mission is to develop, execute and evaluate programs to reduce the number of fatalities, injuries and related economic losses resulting from traffic crashes on Tennessee's roadways.

The Law Enforcement Challenge is designed to provide a competitive aspect among departments to decrease traffic fatalities and injuries.

TOP AWARDS

The Crossville Police Department competed in the Law Enforcement Challenge for the first time in the year 2005. The Department placed 3rd in the State for the submission. The department received approximately \$20,000 worth of equipment for the officers by winning this distinguished award. The awards were presented at the Lifesavers Conference in July 2006.

The department entered the Challenge again in 2006 and received top awards in the state. The department received First Place in the State in our division. The department also received first place in the following categories: Underage Alcohol Awareness Prevention, Occupant Protection, and the Bicycle/Pedestrian Safety Award. The department was also recognized for their partnership with the State of Tennessee and the Governors Highway Safety Office. The department again received several thousand dollars worth of equipment for our officers and gained the recognition of having the Number 1 Police Department in the entire State of Tennessee for our division.

2008 PROVED TO BE ANOTHER EXCEPTIONAL YEAR FOR THE DEPARTMENT.

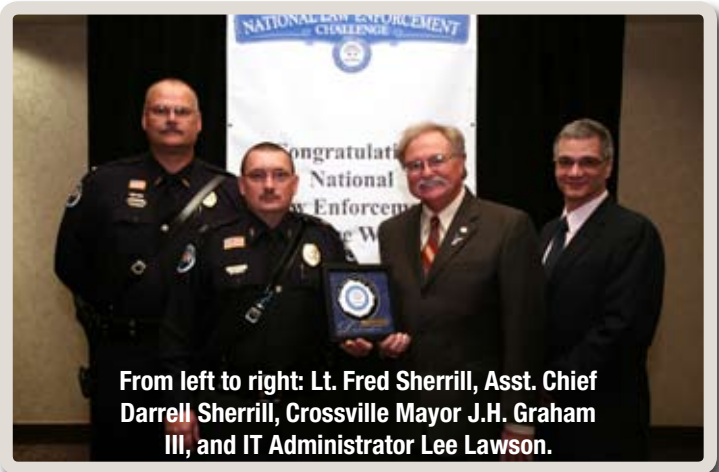
The Crossville Police Department along with 64 other agencies across the state gathered on August 29th at the Music City Sheraton

in Nashville to find out who the Best of the Best was in overall traffic safety programs. The Crossville Police Department was awarded 1st Place in the Championship Class which recognizes the department as having the best overall traffic safety program in the State based on the last 2 years of traffic safety activity. The department also received a 2nd ranking in the 26-50 officer category for 2007/2008. "It is an honor to be partnered with the Crossville Police Department in this effort to save lives" stated Law Enforcement Liaison Clint Shrum from the Governors Highway Safety Office. "This award should make the citizens of Crossville proud of their police department and glad they have someone looking out for their safety."

2009 was an accomplishment year for the Department. We received the 1st Place award for our department in the State of Tennessee for our division and also received the 1st place award for our Impaired Driving Program. The department was also recognized as the National Award Winner for our division at the National IACP Conference in Denver, Colorado in October. This award is a great accomplishment for the department and a great reflection on the award winning traffic safety programs being conducted by the department.



The above chart shows the number of calls responded to by the Crossville Police Department over a 6 year time span.



From left to right: Lt. Fred Sherrill, Asst. Chief Darrell Sherrill, Crossville Mayor J.H. Graham III, and IT Administrator Lee Lawson.

Department of
PUBLIC WORKS
ANNUAL REPORT

Crossville Street Division has busy year in 2008

The Crossville Street Department consists of 12 employees and is supervised by Joe Miller, a 12 year employee of the City of Crossville. The Street Department has completed the following tasks for the 2009 year:

STREET DIVISION

The Crossville Street Department poured and finished a total of 320 cubic yards of concrete this year. This includes 5 new wheelchair ramps and 1,375 feet of new sidewalk not to mention numerous repairs and replacements of deteriorated curb and gutter as well as sidewalk.

THE RESURFACING PROGRAM FOR OUR CITY STREETS INCLUDE

- 1970 ft. on Tennessee Avenue
- 1220 ft. on Shoreline Drive
- 1250 ft. on Town Loop
- 3700 ft. on Livingston Road
- 2360 ft. on Ridgeway Drive
- 870 ft. on Southway
- 650 ft. on Russell Lane
- 1200 ft on Malver Drive
- 2380 ft. on Shepherds Way
- 2990 ft. on Southridge Circle
- 1900 ft. on Ridgewood Drive
- 4000 ft. on E. Deercreek Drive
- 1125 ft. on Northside Drive
- 1860 ft. on Cumberland View Drive
- 600 ft. on Braun Street

The Street Department worked the street closures for 25 various special events and parades. In March there was the Welcome Home Parade for the Vietnam veterans, Depot Days in June and the annual Christmas Parade in December. There were also Cruise-Ins, Street Dances and Tailgate Parties held throughout the year.

The City of Crossville operates and maintains 34 signalized intersections.

The City of Crossville Street Department rebuilt and changed the following intersection to LED signals: HWY 127N and Lowe's, HWY 127N and Crossroads Drive, HWY 127N and I40 westbound, HWY 127N and I40 eastbound, Webb Avenue and Genesis Road, Miller Avenue and Stanley Street, HWY 127N and Walmart

A total of 43 emergency and after hour calls have been answered this year. The calls range from snow slick roads, signals being on flash, to trees down across the street.

Crews installed the Christmas lights on Main Street light poles.

Approximately 225 tons of salt were spread on the roads in January and February of this year.

Removed the beacon lights from Braun Street and Webb Avenue, Thompson Lane and Stanley Street, Livingston Road and Central Avenue

Installed 174 flags on Highway 127 for the Vietnam Veteran's Parade

Assisted the Catoosa Department with installing a casing and replacing a water line on Highway 70

Performed preventative and regular maintenance on high mast lights at the three (3) Interstate changes

Installed the electrical wiring at Veolia's new maintenance building

Installed approximately 860 feet of six (6) inch drainage pipe on North Street

Installed approximately 65,900 feet of shoulder stone on city streets

There were 651 work orders completed this year and any one alone can consist of several man hours worked.

- 104 work orders were completed on drainage improvements and culvert installations.
- 215 work orders were completed on signs, lines and markings repairs.
- 146 work orders were completed on banners, street and signal light replacement and repairs.
- 54 work orders were completed on right of way clearing and debris removal.
- 90 work orders were completed on pot hole patching and asphalt maintenance.
- 15 work orders were completed on the maintenance and replacement of our sidewalks, curb and gutters.
- 27 work orders were completed on assisting other departments within the city.

MAINTENANCE DIVISION

The Maintenance Department consists of 14 employees and is supervised by Bill Hunnicutt, a 24 year employee of the City of Crossville. The Maintenance Department has completed the following tasks for the 2009 year:

Tim Begley
Director of Public Works
376 Sparta Highway
484-7631
trbegley@crossvilletn.gov
employed since: Oct. 5, 1998

A native of Kingsport, TN, Tim graduated from Tennessee Tech University with a B.S. degree in Civil Engineering in 1994 and worked as a Project Engineer before joining the City in October of 1998. During his time with Tuck Engineering, his duties included oversight and coordination of mapping and survey projects for both the Virginia and Tennessee Departments of Transportation.

Tim's wife Tammy is a Loan Officer with Cumberland County Bank. The couple lives in the Vandever Community with their three children: son Jeremy, 20, a graduate of Volunteer High School; son Hunter Garrett, 13, who attends South Cumberland Elementary; and daughter Lauren, 5.

WHAT I LIKE ABOUT MY JOB

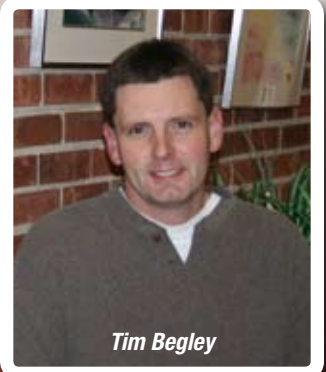
"I really enjoy being able to make a difference by saving taxpayer money through efficient projects and repairs in our ever-changing and growing community."

Public Works Department
Tim Begley, Director

Street Division
Joe H. Miller, Jr., Superintendent

Maintenance Division
Bill Hunnicutt, Superintendent

Water Sewer Maintenance Division
Billy Martin, Superintendent



Tim Begley

Maintenance on City owned buildings and recreational facilities, including litter pickup, grounds grooming, tree pruning, tree removal, mulching, mowing, and cleaning the shelters and restrooms. The buildings and/or grounds that the Maintenance Department is responsible for are: Crossville City Hall, Public Safety, Public Works, Centennial Park, Garrison Park, Meadow Park, Crossville Airport, Palace Theatre, three (3) Welcome To Crossville Signs, Chestnut Hill Landfill and Fire Stations.

- The Maintenance Department is responsible for mowing approximately 100 miles of City Right-of-Ways two times per year. The Maintenance Department is also responsible for mowing the grounds of the water tanks, pump stations, water plants, Miller Avenue and Highway 127N from Elmore Road to Interstate 40.
- Mechanical/vehicle maintenance of City owned automobiles, emergency vehicles, tractors and equipment
- The Department processed 574 work orders and performed 536 vehicle services or repair work orders this fiscal year.
- Constructed offices in Veolia's new maintenance building
- Constructed offices for the Codes and Engineering Departments at Crossville Realty
- Welded several casings for the water departments
- Installed railroad track for the delivery and set-up of the caboose at the Crossville Depot
- Installed safety buoys in front of the Holiday Dam weir
- Installed approximately 5,000 feet of fence around the Chestnut Hill Landfill
- Cleaned ten (10) lots for the Crossville Codes Department
- Installed a safety rail on Tennessee Avenue's new sidewalk
- Restructured the balcony and seating at the Palace Theater
- Constructed two (2) storage rooms in the Crossville Police Impound Building

UTILITY MAINTENANCE DIVISION

The Utility Maintenance Department consists of 13 employees and is supervised by Billy Martin, an 11 year employee of the City of Crossville. The Utility Maintenance Department has completed the following tasks for the 2009 year:

The Utility Maintenance Department is responsible for maintaining water lines and low

pressure sewer lines.

Maintained approximately 210 miles of water lines and 62 miles of Low Pressure sewer lines within the City; which consist of: repairing leaks, flushing dead end lines, inspecting new lines, raising meter boxes and valve boxes, changing service lines and making water taps (3/4inch to 12 inch).

The Utility Maintenance Division also maintains, flows and tests approximately 673 fire hydrants in the City and 175 in the county.

The Department installs low pressure sewer lines and makes gravity and low pressure sewer taps. This year 56 water taps were made and 44 sewer taps were made.

More than 340 backflow prevention devices were tested this year.

The utility crews installed a four inch water line on Harville Lane, approximately 1,330 feet

Performed trenching for several other departments such as the Airport and Street Department

Replaced approximately 1,050 feet of two inch water line on Cleveland Street

Assisted with the City's 1st Annual Sustainability Fair

METERS

- Approximately 8,000 water meters are read monthly. The Department turns off approximately 60 meters per/month due to delinquent payments and reinstates approximately 135 meters do to people relocating.
- Replaced 3,000 residential meters with new radio read meters and converted 1,800 touch read meters to radio read meters

LINE LOCATIONS

The Department locates water and sewer lines for Tennessee One Call. This fiscal year there were 1,140 line locations.

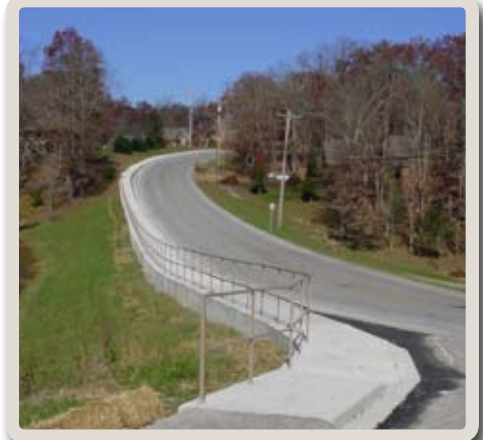
GRINDER PUMPS

There were 997 Grinder Pumps maintained this year. This includes 2 inspections at the time of installation and a yearly maintenance of every residential pump in the City. The Department also rebuilds pump motors, replaces bearings, seals and all electrical components, from the panel on the house out to where the pump is located. The sewer line from the tank to the tap valve is also maintained for residential dwellings.

CEMETERY

The Utility Maintenance Division also takes care of the City Cemetery and Frost Cemetery which has approximately 12 acres to maintain.

The City Cemetery was mowed 20 times last year and Frost Cemetery was mowed 15 times. The Department is responsible for digging and covering the graves at the cemeteries. There were 88 graves dug this year.



Crossville

WASTEWATER SERVICES

ANNUAL REPORT

It was an excellent year for Wastewater Treatment Facilities

The City of Crossville Wastewater Treatment facilities had another excellent year in fiscal year 2008-2009, delivering a continued high level of service to meet several goals.

Among the goals are:

- maintaining compliance with state standards,
- maintaining a safe work environment,
- keeping operating costs as low as possible, and
- providing quality customer service.

During the past fiscal year, the Crossville Wastewater Treatment Facilities achieved 100% perfect effluent compliance and the staff of nine completed 14 years of safety excellence without a loss-time accident. Crossville Wastewater was awarded an Operations Excellence Award for the fifth year in a row by the TN-KY Water Environment Association, and also received safety awards from the National Safety Council and Tennessee Safety and Health Council.

The facilities are operated by Veolia Water, the leading provider of municipal wastewater services in the United States, which serves over 650 communities. Since 1992, Veolia Water has been committed to this partnership in delivering quality operations, protecting the City's investment in the wastewater facilities, planning for the future and protecting the environment.

The wastewater facilities include a 3.5 MGD treatment plant, 22 main pump stations, and 145 miles of collections system lines. Operations include the performing over 6,000 in-house lab tests annually to meet permit requirements. "The City of Crossville and Veolia Water partnership contributes

greatly to the improved water quality in the Crossville area, including the Obed River and Emory River watersheds," was a recent comment by the state Dept. of Environment and Conservation.

The department also partners with local industries to reserve treatment capacity through load reduction, made possible by pre-treatment systems and re-use programs. Crossville industries are great to work with and have received numerous awards over the years for their efforts.

The Crossville wastewater treatment facilities staff has also partnered with the City staff, schools, and organizations (including the Obed Watershed community Association) to provide tours of our facilities, river clean-ups, sustainability projects, trail maintenance and extension, rain barrel program, and stream bank restoration.

2010 will be a busy year for the Crossville wastewater treatment facility, with a major technology upgrade scheduled. The upgrade will include new headworks screening, increased pumping capacity, a septage receiving station, turbo blowers, step feed aeration, effluent micro screens, ultra violet disinfection, and a water re-use system. This upgrade will ensure future growth capacity, and also reduce energy and water usage.

A major collection system project will also be completed in the Dooley Street Area. A large part of the cost of these projects will be funded by grants. These improvements and advancements in the years to come will enable the City wastewater treatment plant to continue providing the highest possible quality and service.

**Crossville Wastewater
Treatment Plant**



Clark Annis
Project Manager
Crossville Wastewater
(Veolia)
484-6257
www.veoliawaterna.com
employed since: Nov. 15, 1982

Clark is another longtime City employee, having started in 1982. He has a B.S. in Industrial Technology from Tennessee Tech University. He and wife Teresa, employed at Crossville Tire and Appliance, live in the Shadowmont Subdivision on Pigeon Ridge Road.

WHAT I LIKE ABOUT MY JOB

"The people I work with.....Crossville is a great community to live and work in."



Clark Annis

Jerry Kerley
Director of Water Resources
Holiday Hills and Meadow
Park Water Treatment
Plants
788-3353
jkerley@crossvilletn.gov
employed since: April 19, 1990

Jerry, a Crossville native and Cumberland County High graduate, has been with the city since April of 1990. He and his family reside in the Big Lick Community. His wife Ruth owns and operates Ruthie's Antiques, and he has four children: Jeremy, 34, Joe, 32, Jesse, 30, and Jessica, 29; along with five grandchildren.

Jerry has a Grade IV Certification in Water Treatment, a Grade II Certification in Distribution Systems and a state plumbing license.

WHAT I LIKE ABOUT MY JOB

"I enjoy the day-to-day challenge that managing two water treatment plants presents. I also like the feeling of serving not only the city, but providing the entire community with the best drinking water possible."



Jerry Kerley

Department of **WATER RESOURCES** **ANNUAL REPORT**

Water Resources Department operates two water treatment plants

IS MY DRINKING WATER SAFE?

Yes. In 2008 we conducted over 10,000 tests for more than 85 contaminants which may be found in drinking water. We did not detect any of these contaminants at any levels which surpassed the strict regulations of the State of Tennessee and the U.S. Environmental Protection Agency.

WHERE DOES MY WATER COME FROM?

The City of Crossville relies on surface water from Holiday Hills Lake, located on Holiday Drive, and Meadow Park Lake, located on City Lake Road. The Holiday Hills Water Treatment Plant pumped out 696,057,000 gallons of treated water and the Meadow Park Water Treatment Plant pumped out 638,026,000 gallons of treated water in 2008. Crossville Water Resources serves a population of approximately 11,787 customers and has an average production of 3.655 million gallons per day. Additionally, Crossville sells water to the South Cumberland, and Grandview utility districts. The Tennessee Division of Water Supply considers Crossville's water intakes to be of low susceptibility to contamination based on the factors outlined in their "Source Water Assessment" of the area. For further information about Tennessee's EPA approved Source Water Assessment Program contact the Tennessee Division of Water Supply at 1-888-891-8332, or go to www.state.tn.us/environment/dws/dwassess.shtml.

WHAT ELSE SHOULD I KNOW?

Drinking water, including bottled water, may reasonably be expected to contain at least small trace amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about drinking water and the guidelines which regulate it may be obtained by calling the EPA's Safe Drinking Water Hotline, 1-800-426-4791, or visiting them online at <http://www.epa.gov> www.epa.gov.

The sources of drinking water, both tap and bottled water, include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Contaminants which may be present in source water include:

Microbial contaminants, such as viruses and bacte-

ria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.

Inorganic contaminants, such as salts and metals which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.

Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm runoff, and residential uses.

Organic chemical contaminants, including synthetic and volatile organic chemicals, byproducts of industrial processes and petroleum production, which may come from gas stations, urban storm water runoff or septic systems.

Radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

REPAIRS & MAINTENANCE

SLUDGE REMOVAL OF APPROXIMATELY 800,000 GALLONS YEARLY

In order to ensure that tap water is safe to drink, the EPA and TDEC prescribes regulations which limit the amount of certain contaminants in water provided by public systems. Crossville Water Resources treats your water using sedimentation, coagulation, disinfection, and filtration to remove or dramatically reduce harmful contaminants which may come from source water. FDA regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

WATER SYSTEM SECURITY

Following the events of September 2001, we realize that our customers are concerned about the security of their drinking water. We urge the public to report any suspicious activities at any utility facilities, including treatment plants, pumping stations, tanks, fire hydrants, etc. to 931-484-5113.

HOW CAN I LEARN MORE?

For more information about your drinking water please contact Jerry Kerley, Director of Water Resources, by calling 931-788-5515 or writing to 963 City Lake Road, Crossville, TN. 38572.

City of Crossville

BOARDS AND COMMITTEES

The basic mission of the City's advisory boards and committees is to involve the citizens in the decision-making process of governance and to provide advisory and technical assistance to the City Council and City Manager. Some of the bodies are quasi-regulatory and/or administrative entities acting as agents of the Governing Body.

INDUSTRIAL DEVELOPMENT BOARD

Purpose: Issuance of Industrial Bonds

Beth Alexander	Tonya Hinch
Jack Chadwell	George Marlow
V.J. Dodson	Pepe Perron
Larry Ebert, Sr.	Jim Young
Gary Greene	

PALACE THEATER ADVISORY COMMITTEE

Purpose: To establish policies for use of the Palace Theater and to make recommendations to the City Council concerning its use.

Jim Purcell
Vaughn Swafford
Marguerite Watkins
Camilla Wyatt
Jim Young

CROSSVILLE REGIONAL PLANNING COMMISSION

Purpose: To see that all new subdivisions are in compliance with state and local regulations. To plan for future development and transportation needs of the Planning Region and the City of Crossville.

Mayor J.H. Graham, III
Councilman Earl Dean
Dave Burgess
Frances Cunningham
Robert E. Harrison
Wm. E. Mayberry, III
Mike Moser

PUBLIC BUILDING AUTHORITY

Purpose: To issue bonds.

Thomas E. Looney	Lillian Fox
Cosby Stone	Kirk Tollett
H. Dean Bennett	Joe M. Looney
Johnny Wayne Presley	



LAKE COMMISSION

Purpose: Manage and supervise Meadow Park Lake properties.

Oscar Elmore	Elmo Lewis
George Hudson	Earl Dean
Charles Loveday	Clark West
Doug Brady	

TREE BOARD

Purpose: Prepares tree plan for the community and coordinate tree related activities.

Douglas Airhart, PhD	Clarence Coffee
Nan Beesley	Bill Haynes
Eric Brady,	Dr. William Hess
Staff Liaison	Jason O'Sherrill
Chester Bush	Margie Bauxbaum

CROSSVILLE BEAUTIFICATION COMMITTEE

Purpose: Advise Codes Enforcement of areas of the City that need to be cleaned, cleared and aesthetically improved. Recommend areas in the City that can be improved to enhance the downtown area.

Glenn Caswell
Margie Bauxbaum
Marguerite Watkins
Mary Lou Mitchell
Sue Patton

PERSONNEL BOARD

Purpose: Represent the public interest in the improvement of Personnel Administration of the City.

Rosalee Dyer	Gary Howard
Sandra Gruber,	Richard Powell
Staff Liaison	Jim Young
Tonya Hinch	

The civic-minded citizens who serve on the various boards of the City are driven only by their desire to make Crossville a better community. Their efforts are recognized and appreciated by both the Legislative and the Executive branches of City Government.

FLOODPLAIN BOARD OF APPEALS

Purpose: Rules on appeals and variances relating to floodplains.

J.H. Graham, III
Bill Loggins
Boyd Wyatt, Sr.